Agilent GC and GCMS Instrument Service and PM – Scope of Services

Vendor will provide Service equivalent to **Agilent CrossLab Silver** (and CrossLab Silver-Extended for older instruments that have reached their specified End-of Guaranteed-Support period) which includes: **Telephone Support to Isolate and Resolve Hardware and Software Problems**, Service Center Repair and **On-site Hardware Troubleshooting and Repair** with Standard Response time. All labor, travel costs, and service parts, including **Consumable Parts Required for Repair**, are included. Additionally included are **one Agilent CrossLab Preventative Maintenance**, and upon availability, **Agilent Remote Advisor** is also included. Additional details are provided in Agilent Exhibit 22X and Exhibit 22L.

Vendor must be an Agilent approved service provider, with on-site service provided by an Agilent certified field service engineer using only genuine Agilent parts.

The City has a need for services to cover the following instrumentation:

Model	Serial Number	Service Description
GC 6890A System (quantity 1)		CrossLab Silver-Extended
6890 Plus GC system	US00026128	
Dual-channel A/D interface box	US73300887	
7683 Autosampler tray module	US15013791	
7683 Autoinjector module	US10917843	
GCMS Custom System Configuration (quantity 1)		CrossLab Silver
5977A Inert MSD EI Diffusion Pump	US1415J203	
Aqua Tek 100 Liquid Autosampler	US14079003	
Stratum PTC Sample Concentrator	US14093005	
Agilent 7890A Series GC Custom	CN1433039	
GC 7890 System (quantity 1)		CrossLab Silver
Agilent 7890B Series GC Custom	US19133002	
7693A Autoinjector	CN19030194	
7693A Tray, 150 Vial	CN91100104	
GCMS 5977 Turbo System (quantity 1)		CrossLab Silver
Agilent 8860 GC System Custom	CN2102D006	
Ion Gauge Controller kit for 5977	IKGA	
New-Duo 3 Rvp (115v)	000000000022091976	
5977B MSD Bundle	US2105R035	
ICP-MS 7800/7850 System (quantity 1)		CrossLab Silver
Agilent 7800 ICP-MS	SG20455464	
SPS 4 Autosampler	AU20258904	
Heat Exchanger	2011-00343	
RVP MS40-S TAD	IT20415086	
CPU Kit – PC with ICP-MS MH ENG	MXL0423195	