



HEXAGON
SAFETY & INFRASTRUCTURE

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Ms. Jeremy Knott
City of Columbus, Ohio
Department of Public Safety
4211 Groves Road
Columbus, OH 43232

Subject: Proprietary Software and Services

Dear Mr. Knott:

As the manufacturer of the Intergraph software products, Intergraph Corporation, now doing business as Hexagon Safety & Infrastructure, provides unique value in supporting the elements of the software directly provided by Intergraph. Only Intergraph directly may provide the maintenance and support services for these products. No other vendor may offer substitute maintenance services for the products currently in use, as Intergraph owns the intellectual property and source code incorporated into the products.

Please feel free to contact me at 256-730-1369 or at doug.hawkins@hexagon.si.com should you have any questions.

Sincerely,

Doug Hawkins
Contracts Manager

