



February 6, 2011

Attention: SeaChange International Product Users

Subject: SeaChange International Sole Source Maintenance Provider.

To Whom It May Concern:

Please be advised that SeaChange International is the sole provider of service and support of products manufactured by SeaChange International. Our warranty and post warranty support consists of; Advance Hardware Exchange Program, 24x7 Call Center Support, Product Software Support and On-Site Field Service as required.

If you have any question please contact me directly.

Sincerely,

Pascal Lamarque
VP , Customer Services, Storage systems
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A handwritten signature in black ink, appearing to be 'P. Lamarque', is written over a horizontal line that spans across the signature area.