



# Live Expert Proposal: Franklin County Municipal Court Clerk

Proposal Date: March 19, 2019

Proposal Effective through: May 31, 2019

Unit	Annual Subscription Fee per Unit	QTY.	Total Option-1	Total Option-2
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**ANNUAL SOFTWARE SUBSCRIPTION - License, Support & Updates (1)**

Unit	Description	Per Unit	Annual Fee	QTY.	Total Option-1	Total Option-2
LE Station	Kiosk application.	Per Kiosk	\$500	5	\$2,500	\$2,500
LE Studio	Desktop application for video consultation & content sharing services.	Per Agent	\$1,500	2	\$3,000	\$3,000
LE Recorder	Records video, audio, and Studio on screen activity. Recording are sent archive server maintained by FCMC.	unlimited users		1	\$3,000	\$3,000
LE Enterprise	Cloud application for video call routing, software updates, admin, and reports & analytics. Hosted by ClairVista.	fee waived		1	\$0	\$0

**TOTAL ANNUAL SOFTWARE SUBSCRIPTION FEE** \$8,500 \$8,500

**STANDARD SOFTWARE IMPLEMENTATION (2)**

Item	One-Time Fees	One-Time Fees
LE Station, LE Studio, LE Enterprise	\$5,000	\$5,000
<b>Optional Services</b>		
Implement Digital Signature Solution	no fee	no fee
Implementation of LE Recorder	\$3,000	\$3,000
<b>TOTAL IMPLEMENTATION FEES</b>	<u>\$8,000</u>	<u>\$8,000</u>

**CUSTOM KIOSK HARDWARE (3)**

Item	Description	Cost per Kiosk	QTY.	Total Without Bill Acceptor	Total With Bill Acceptor
Standard Live Expert Kiosk	steel enclosure, base plate, power coat, custom graphics, computer, touchscreen, camera, handset.	\$6,000	5	\$30,000	\$30,000
Driver License Readers	Honeywell N5680 imager	\$500	5	\$2,500	\$2,500
Credit Card Reader	Sankyo ICM330 Insert Card Reader	\$500	5	\$2,500	\$2,500
Bill Acceptor	Device, brackets & mounts, additional kiosk manufacturing processes.	\$1,500	5		\$7,500
Bill Acceptor & Live Expert Integration	Evaluate devices and integrate device interface to Live Expert Software.				\$10,000
Customizing Kiosk Hardware	Design and engineering work for incorporating bill acceptor into kiosk.				\$15,000
Shipping Cost	Shipping from factory to columbus, OH	\$400	5	\$2,000	\$2,000
<b>TOTAL HARDWARE &amp; ENGINEERING COSTS</b>				<u>\$37,000</u>	<u>\$69,500</u>

**TOTAL SOFTWARE SUBSCRIPTION, IMPLEMENTATION, AND HARDWARE & ENGINEERING** \$53,500 \$86,000

**NOTES:**

- (1) Annual Subscription Consists of:
  - Software licenses.
  - Software support (standard Level-2 for client's IT).
  - All software upgrades during subscription period.
  - LE Enterprise server application hosting and operation.
  - Equipment not included, except ClairVista hosted servers.

- (2) Standard Implementation for all modules consists of:
  - Custom menu, branding & messages on LE Station screens.
  - Software configuration & setup for all modules.
  - Network and environment consultation.
  - Implementation testing support.

- (3) Custom kiosk order lead time is 4 months.