

GE Power & Water Water & Process Technologies

Analytical Instruments

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Dear whomever it concerns,

We do not currently endorse nor support any other vendors providing our PM or Warranty services. GE is the sole source provider for the TOC 900/5310C Preventive Maintenance & Warranty.

Please be aware that the use of an unauthorized service organization will not only void your instrument warranty, but will also limit the level of instrument support and service you have come to expect from GE Instruments. This includes factory authorized calibration certification, validation services, and warranty services etc....

If interested, GE Analytical Instruments offers Preventive Maintenance by a Factory Certified Field Service Engineer. Our 1 or 2 visit TOC 900 PM calibration service includes ALL yearly consumables: UV lamps, pump tubing, calibration/ verification standards, acids & persulphates, DI resin bed, and ALL hazmat/shipping and handling fees. In the event that repair services are required during the PM validity period, your instrument is also entitled to a 10% discount on labor and/or parts.

The PM Service is a cost effective and convenient way to help you:

- Extend the life of your TOC, optimize instrument performance and achieve regulatory compliance if applies
- Document & Audit compliance with certified Factory Calibration Certificates
- Free up your time and resources to focus on your core business and other pressing tasks
- E-documents offers secure and accurate record keeping, with electronic signature support
- Saves money on future TOC labor/parts
- Ensures your TOC is maintained

Thank you for your continued support of GE Instruments and our Sievers brand TOC analyzers. If you have any service-related questions or concerns, our customer support team is available for free consultation at 1-800-255-6964.

We look forward to continuing to provide you with high level service support into the future.
Best regards,

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