



**Doug Hawkins**  
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March 27, 2019

Ms. Jeremy Knott  
City of Columbus, Ohio  
Department of Public Safety  
4211 Groves Road  
Columbus, OH 43232

**Subject: Proprietary Software and Services**

Dear Mr. Knott:

Currently the City of Columbus has Intergraph software in use. As the manufacturer of the software products, Intergraph Corporation, now doing business as Hexagon Safety & Infrastructure, provides unique value in supporting the elements of the software directly provided by Intergraph. Only Intergraph directly may provide the maintenance and support services for these products to the City of Columbus. No other vendor may offer substitute maintenance services for the products currently in use, as Intergraph owns the intellectual property and source code incorporated into the products.

Should you have any questions, or require additional information regarding this issue, please do not hesitate to contact me

Sincerely,

A handwritten signature in blue ink that reads "Doug Hawkins". The signature is fluid and cursive, with the first name "Doug" being more prominent than the last name "Hawkins".

Doug Hawkins  
Contracts Manager

