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November 3, 2010

Sima Gellman  
Information Technology Account Manager  
Department of Technology  
City of Columbus  
PO Box 2949  
Columbus, OH 43216

Dear Sima:

This letter is Netsmart Technologies' official quote for the Maintenance and Subscription rates from 4/1/2011 to 3/31/2012.

	Q2 2011	Q32011	Q4 2011	Q1 2012	Total Subscription from 4/1/2011 to 3/31/2012
Cache Support	\$ 350.49	\$ 350.49	\$ 350.49	\$ 368.01	\$ 1,419.48
HSIS Support	\$ 2,269.26	\$ 2,269.26	\$ 2,269.26	\$ 2,382.72	\$ 9,190.50
Wiley Subscription	\$ 441.00	\$ 441.00	\$ 441.00	\$ 463.05	\$ 1,786.05
			TOTAL		\$ 12,396.03

If you have any questions or need additional information, please do not hesitate to let us know.

Best regards,

Jim Bartunek  
VP, Customer Support and QA  
Netsmart Technologies, Inc.

JB/gg