

**CITY OF COLUMBUS  
SOLE SOURCE INFORMATION FORM**

TO ACCOMPANY LEGISLATION WHICH WAIVES ANY PROVISIONS OF COLUMBUS CITY CODES CHAPTER 329  
(PLEASE LIMIT YOUR RESPONSE TO THIS SHEET)

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1. Verification of sole source:  
(Why no other individual or business is capable of supplying the needed item)

- sole manufacturer/distributor
- sole company offering this unique service (manufacturer's warranty/product support)
- other \_\_\_\_\_

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2. Describe efforts to determine that the company was a sole source:

Since the FCMC Clerk of Court now has on staff an Interaction Center Certified Engineer, we are presently positioned to bypass the necessity to contract with a third party reseller for CIC phone support and maintenance. This can be achieved by contracting directly with the developer of our current CIC phone system, Interactive Intelligence Group, Inc. By doing so our office will be situated to offset the cost of any necessary CIC system module upgrades by performing them in-house rather than through a reseller. As Interactive Intelligence, Inc. is the proprietary source for our CIC phone system, this can only be achieved by contracting directly with them for support and maintenance. As such this legislation is being established in accordance with the sole source provisions of the Columbus City Code, Chapter 329.

3.

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4. Describe any effort to bid for alternate item (service or product) that is not provided by a sole source that would meet this need: N/A

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5. Indicate how the price or fee structure was determined: Quote from Interactive Intelligence.

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ORDINANCE #: 1653-2016

APPROVED BY: Authorized Approval on Corresponding Legislative File

DATE: \_\_\_\_\_

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