

---

---

**CITY OF COLUMBUS - BID WAIVER INFORMATION FORM  
TO ACCOMPANY LEGISLATION WHICH WAIVES ANY PROVISIONS OF  
COLUMBUS CITY CODES CHAPTER 329  
(PLEASE LIMIT YOUR RESPONSE TO THIS SHEET)**

---

1. In accordance with section 329.27 of the Columbus City Code, City Council may determine that the City's best interest is served by waiving the City Code Formal Bid procedures for the following reason(s): (Note that these reasons are all based on time. Currently, formal bid average completion time is 160 calendar days.)

- An unanticipated breakdown created an unplanned, emergency need.
- The item to be purchased is of a perishable nature, the price or availability will perish before the formal bid process can be completed.
- Need to extend an existing contract for one year or more where no provision for extension was included in the original bid/contract.
- Need to increase a contract for additional supplies/services, although the original contract obligations have been fulfilled.
- A new law or regulation requires immediate compliance; there is insufficient time to accomplish formal competitive bidding and satisfy the needs in order to comply.
- Other: There is not enough time to obtain formally advertised, competitive sealed bids to satisfy the needs because: Need specific product & service

---

2. Informal bid procedure used:  Yes  No Explain:

The Department of Public Utilities (DPU) implemented Oracle's Customer Cloud Service (CCS) for meter data management in 2022 as part of our Enhanced Metering Project (EMP). Numerous custom integrations were created to sync meter data between Oracle's CCS and Hansen Banner. It is challenging to manage the lifecycle of meters with two separate systems. Since DPU was already using Oracle CCS for meter data management and analyzed the functionality of the Customer Information Systems (CIS) side of Oracle CCS, DPU implemented the entire Oracle CCS solution, including Oracle Reporting and Analytics tools, per Ord. 2871-2023. Merging these systems into one platform reduced system complexity, increased data and billing accuracy, and made it easier for DPU to support the system into the future. In addition, DPU gained similar benefits with the implementation of Oracle Field Service (OFS) for utilities, which is also developed by Oracle and built to integrate with Oracle CCS. OFS is replacing DPU's current Mobile Dispatching System, CGI's PragmaCAD. Therefore, no informal bid procedure was used.

---

3. Informal bids received and prices for each:

N/A. Two quotes attached, totaling \$288,241.68

---

4. If lowest bid was not accepted, Explain:

N/A

---

Ordinance No.: 1880-2026

Approved By: Authorized Approval on Corresponding Legislative File

---

---

