

Tiffany White

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Columbus, Ohio 43219

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Summary of Qualifications:

Highly accomplished, and results-oriented professional; very eager to contribute experienced community involvement skills to assist City Council meet and exceed their desired goals and outcomes.

Professional Profile:

- Strong background in the utilization of verbal acuity and technical proficiencies.
- Confident and poised in interactions with individuals at all levels.
- Remarkable attention-to-details skills with the unique ability to coordinate multifaceted activities; determine and analyze problems and implement corrective actions.
- Promote positive work environment and contribute as cooperative team player.
- Proficient with MS Office, Windows, XP, Email and Internet.

Education:

Capital University-Columbus, Ohio
Major in Criminology-Minor Political Science
St. Francis DeSales High School

Work Experience:

Progressive Insurance Companies-Columbus, OH
Senior Claims Representative-June 1996-Present

- Negotiating total loss settlements and injury claims with consumers and attorneys.
- Provided customers with insurance claims updates, and maintained insurance policy records.
- Exhibited company ethics and confidentiality guidelines that include all recording, tracking and recordkeeping of proprietary information.
- Assist with training of newly hired claims adjusters; and training of new programs implemented by the company.

Community Service Profile:

- Chairperson, North Central Area Commission
- Tax Abatement Committee
- Rebuilding Lives with Community Shelter Board
- Good Neighbor agreement YWCA
- Ohio Dominican University Good Neighbor Agreement
- Area Commission Civic Association Workgroup
- YWCA Advisory
- Economic Advisory Committee

Awards and Recognition:

- 2008 Hero Award from the Community Shelter Board

- Columbus City Council Certificate of Honor and Recognition
 - Presented by Andrew Ginther
 - Recognizing efforts to assist Columbus area families with housing needs.

- Certificate of Appreciation
- For contributions and dedication serving Columbus Community by Department of Development
- January 2008

- YWCA Family Center Certificate of Appreciation 2005