

The logo for ARCOS, featuring the word "arcos" in a white, lowercase, sans-serif font with a registered trademark symbol, set against a solid red square background.

arcos®

City of Columbus
Department
of Public Utilities

Quote

With ARCOS Callout cloud-based software and mobile app, your team will initiate a callout in just minutes when issues and emergencies arise while equalizing work according to business rules and union agreements.

Whether you're handling emergency scenarios with many moving parts or managing complex daily operations, Callout workforce resource management software saves you valuable time.

Ensure service reliability and get qualified responders into the field faster knowing that all your union agreements, regulations, and business rules are being considered. Set the criteria you need for your scenario, and our automated field service callout system selects the best-qualified workers.

License Fee for 6/02/2026 – 6/1/2027	\$81,965.64
Includes all hosting and 24/7 Support	

Empowering
The People
Who Power
The World