



3600 Rio Vista Avenue
Orlando, Florida 32805
(407) 849-0190
(407) 425-1569 Fax

January 28, 2009

DJ Chapman
City of Columbus
Division of Sewerage and Drainage
1250 Fairwood Ave.
Columbus, OH 43206

RE: Parts and Service Contract Renewal

Dear Mr. Chapman:

Your community has made a major capital investment in your CUES equipment. To insure the best possible performance from your equipment, we recommend that you use genuine CUES replacement parts. This will confirm that CUES is the sole source for genuine replacement parts and authorized service for your CUES equipment. We do not utilize distributors and we sell only on a factory direct basis to provide our customers with the highest quality parts and service at the lowest possible prices.

Net: 30 days

Discount: 10%

Repair labor, mechanical and electronic in our shop at Orlando:

\$90.00 per hour

\$95.00 per hour alignment

\$110.00 per hour one day turn around.

We appreciate your continued support of CUES equipment and assure you of our interest in providing the best in parts and service.

Sincerely,

A handwritten signature in cursive script that reads 'Karen Andre'.

Karen Andre

After Market Sales Rep.