

**Exhibit A**  
**2026 SCOPE OF SERVICE**

**SHORT NORTH: SAFETY AND INCLUSION PROGRAMS**

The City of Columbus (the City), in order to facilitate enhanced safety programs and services in the Short North Special Improvement District, the Fifth Avenue and Fourth Street Special Improvement District, and the surrounding Short North residential communities has partnered with the Short North Alliance (SNA) to implement safety programs and services. These programs complement and enhances safety and community well-being for all in the area serviced.

The SNA is responsible for the management, administration, communications, and financial oversight of the following initiatives and will provide a final report of its services to the City of Columbus upon completion. See Exhibit B for more information on projected budgets associated with these initiatives.

1. Southeast Healthcare Inc. RREACT program, where trained social service and peer support outreach workers are available in key areas of the Short North through 2024 to provide support services to individuals experiencing housing instability, mental health crisis or addiction.
  - a. Goal: Provide consistent, trained support and offer alternative interventions for individuals experiences a crisis in the Short North Special Improvement District and Fifth Avenue and Fourth Street Special Improvement District.
  - b. Measures of Success: Hours staffed by trained workers; number of individuals entered into case management system.
  
2. Dedicated fulltime Outreach Ambassador, where a team member is staffed 40 hours a week to seek the appropriate interventions for either enforcement or support services to individuals experiencing housing instability, mental health crisis or addiction.
  - a. Goal: Provide consistent, trained support and offer alternative interventions for individuals experiences a crisis in the Short North Special Improvement District and Fifth Avenue and Fourth Street Special Improvement District.
  - b. Measures of Success: Hours staffed by ambassador; number of individuals entered into case management system, number of enforcement actions taken necessary to seek compliance and public safety.
  
3. A continuation and expansion of of the Short North Crime Interdiction Program, which utilizes special duty officers scheduled day and night, seven days a week and increased numbers at key times when violent crimes have been experienced to support violence prevention.
  - a. Goal: Prevent instances of violent crime and provide education and enforcement of key safety and quality of life issues in and around the Short

North Special Improvement District, Fifth Avenue and Fourth Street Special Improvement District, and throughout surrounding residential neighborhoods.

- b. Measures of Success: Number of officers staffed, incident reports, and crime data analysis.
4. Increased Short North Security Ambassador team support with new Security Ambassadors working a dedicated shift at the busiest times to enhance safety and security
    - a. Goal: Prevent instances of violent crime in and around the Short North Special Improvement District, Fifth Avenue and Fourth Street Special Improvement District, and throughout surrounding residential neighborhoods.
    - b. Measures of Success: Number of ambassadors staffed, hours worked, incident interventions.
  5. Increased Public Education Regarding Safety in the Short North
    - a. Goal: Inform general awareness of the Short North and surrounding areas as safe and inclusive spaces in our community.
    - b. Measures of Success: Website visits, earned media, and social media engagement assessments.

**Exhibit B**  
**2026 BUDGET**

1. Social Service Outreach Workers: \$50,000
2. Short North Outreach Ambassadors: \$40,000
3. Short North Crime Interdiction Program: \$100,000
4. Short North Security Ambassadors: \$40,000
5. Safety Awareness Communications: \$20,000