

Hansen Banner, LLC
A Hansen Technologies Company

The Empire State Building
350 Fifth Avenue,
Suite 6440
New York NY 10118

Office +1 212 268 6000

www.hsntech.com

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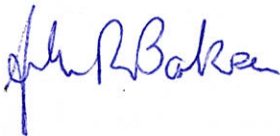
Ms. Sonia Krammes
City of Columbus, OH
240 Parsons Avenue
Columbus, OH 43215

Dear Ms. Krammes,

Hansen Banner, LLC is the sole source vendor for the Banner CIS Software and the sole provider of services for services performed in relation to the Banner CIS Software.

We thank you for your support and are glad that our products and services are of use to you. If you have any questions or require further information, please do not hesitate to contact me.

Yours sincerely,

A handwritten signature in blue ink, appearing to read "John Baksa".

John Baksa
President, North America

