



One Concourse Parkway
Atlanta, GA 30328

Mr. Mark Freeman
Assistant Director
City of Columbus DoT

Dear Mark:

Attached is the Service Order for the addition of SecureWorks CTU Threat Intelligence Service as well as the increase in quantities for Security Monitoring and QualysGuard Scanning. The changes to the services are reflected, in the Service Order, by service exchanges and the addition of the CTU Advanced Service. After applying the remaining amount of the services that would be released from the current contract and adding the additional & services with additional quantities, the total net new cost is: \$58,336.76.

Please let me know if you have any questions about this Service Order.

Sincerely,

Jim Romanowski
Dell SecureWorks
Enterprise Account Manager



One Concourse Parkway
Atlanta, GA 30328
Fax: (678) 306-1837

Service Order

Proposal Code:	Q055127.4, Q055014.5 - 13281
Proposal Date:	11/8/2012
Account Manager:	Jim Romanowski
Partner:	None
Association:	None
Payment Terms:	Monthly Billing
Order Type:	Additional, Exchange

Bill To: City of Columbus
1111 E. Broad Street, Suite 300
Columbus, OH 43205
United States

Ship To: City of Columbus
1111 E. Broad Street, Suite 300
Columbus, OH 43205
United States

Contacts:

Customer	Miki Calero	CISO	(614) 645-2856	esrm@columbus.gov
SecureWorks	Jim Romanowski	Enterprise Account Manager	(404) 327-6339	jromanowski@secureworks.com
	Jamie Hicks	Director, Enterprise Sales	(704) 905-1731	jbhicks@secureworks.com

Type	SKU	Product Description	Qty	Term	Years	Price
Additional	TI-A1-ADV	Threat Intelligence - Advanced Package	1	0.75 - Years	0.75	\$14,175.00
Type	SKU	Product Description	Qty	Term	Years	Price
Exchange	SM-Tier4-150	Server / Network Infrastructure Monitoring up to 150 devices	1	12/1/2012 - 8/25/2013	0.7315	\$73,251.31
Exchange	QG-X-BRZ-032-0512	QualysGuard Express: 1 Internal Scanner Included: Bronze: 32 Perimeter: 512 Total IPs	1	12/1/2012 - 8/25/2013	0.7315	\$8,346.96
Total (excluding any applicable taxes):						\$95,773.27
Type	SKU	Product Description	Qty	Term	Years	Price
Exchange	SM-Tier3	Server / Network Infrastructure Monitoring up to 50 devices	-1	12/1/2012 - 8/25/2013	0.7315	(\$31,631.25)
Exchange	QG-X-BRZ-032-0256	QualysGuard Express: 1 Internal Scanner Included: Bronze: 32 Perimeter: 256 Total IPs	-1	12/1/2012 - 8/25/2013	0.7315	(\$5,805.26)
Total amount released from existing contract:						(\$37,436.51)

Notes:

The charges reflected hereunder do not include taxes. Customer will be responsible for any sales, use, value-added or import taxes, customs duties or similar taxes, if applicable, assessed in accordance with applicable law with respect to the provision of the Services or goods received from SecureWorks, Inc. which shall be invoiced separately.

For Additional line items:

SecureWorks, Inc. shall send Customer monthly invoices for the first two (2) months of the MSS Services listed hereunder for the term of this Service Order, and any other fees due during such period, on or after the Service Commencement Date of the MSS Service(s) (as defined under the terms of the Service Agreement entered into by and between the parties). Thereafter, SecureWorks, Inc. shall send Customer monthly invoices during the remaining term of this Service Order.

Unless a separate signed agreement has been executed that expressly authorizes Customer to order all services described herein from SecureWorks, Inc., this Service Order is subject to and governed by the SecureWorks, Inc. Managed Services Agreement (the 'MSA'), which is incorporated by reference in its entirety. The MSA is available at www.dell.com/securityterms. Any purchase order terms and conditions set forth in your purchase order for the same services are null and void. The effective date of this Service Order is the date you sign and submit this Service Order to SecureWorks, Inc.

<p>SecureWorks, Inc.</p> <p><i>Scott E. Bialek</i></p> <p>Scott E. Bialek Director, Global Contracts 11/8/2012</p>	<p>Client: City of Columbus</p> <p>Authorized Signature: _____</p> <p>Print Name: _____</p> <p>Title: _____</p> <p>Date: _____</p>	<p>Is Client tax exempt? Yes__* No__</p> <p>Will a purchase order (P.O.) be required for payment?</p> <p>Yes__* No__</p> <p>* Please include a copy of the certificate and/or P.O. with this contract or email to billing@secureworks.com.</p> <p>If equipment is being provided under this service order, client hereby certifies that:</p> <p>____ All Equipment will be delivered to Client within the US.</p> <p>____ All or some Equipment will be delivered to Client locations OUTSIDE the US.</p> <p>Other Locations:</p> <p>_____</p>
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