

October 3, 2025

Smita Tripathy
Information Technology Account Manager
Department of Technology
City of Columbus
1111 East Broad Street
Columbus, OH 43205

Subject: Sole-sourcing Justification for Selecting enfoTech to Provide Services for City's iPACS and GovOnline Pretreatment Systems

Dear Smita:

City of Columbus has licensed the iPACS and GovOnline systems from enfoTech to manage pretreatment compliance information mandated under the Title 40 of Code of Federal Regulations and City's local rules. Both systems will require system maintenance and technical support services for effective and continuous operation of the systems.

Both iPACS and GovOnline Systems are developed by enfoTech. enfoTech owns the product's Titles and is the only entity that is authorized to license the software systems and to provide technical services. We do not have any local distributor or service agent for the sale or support of the software.

Please contact me if you have any questions.

Sincerely,



Tony Jeng
Executive Vice President

cc: File – City of Columbus