

July 17, 2017

Ms. Sonia Krammes
IT Account Manager
City of Columbus
50 W. Gay Street
Columbus, Ohio 43215

Subject: Sole-sourcing Justification for the Support and Maintenance Services of Pretreatment Information Management System (iPACS)

Dear Ms. Krammes:

The City has implemented the iPACS system and associated software modules licensed from enfoTech and will require technical support and maintenance services for effective and continuous operation of the system.

The iPACS System was developed by enfoTech. enfoTech owns the iPACS Title and is the only entity that is authorized to license the software systems and to provide technical services. We do not have any local distributor or service agent for the sale or support of the software.

Please contact me if you have any questions.

Sincerely,



Tony Jeng

Executive Vice President

cc: File – City of Columbus