

tyco

Fire &
Security

SimplexGrinnell

SimplexGrinnell LP
6175 Shamrock Ct
Dublin, OH 43016

Tele: (614) 602-2000
www.simplexgrinnell.com

10-24-07

City of Columbus
90 West Broad St
Columbus, OH 43215

Dear Janet,

We are replying to your request for information regarding SimplexGrinnell fire alarm equipment. We understand that Simplex brand fire alarm panels (model 4010) are currently installed in your facilities. We also realize that you have a requirement for post-warranty service for this equipment.

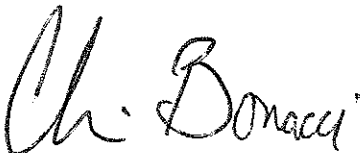
Key Simplex brand fire alarm panels are manufactured at our company-owned facility in Westminister, Massachusetts. This corporate facility also develops support documentation such as repair manuals. Furthermore, we support product development to ensure our products feature compatibility with associated legacy equipment.

SimplexGrinnell distributes and services our products exclusively through over 150 company-owned offices in North America. The SimplexGrinnell office located on 6175 Shamrock Court, Dublin Ohio, is our exclusive company- owned facility servicing the Columbus area. This office has serviced the area for over 50 years. Our Columbus office is staffed with 109 full-time employees, including 18 factory- trained technicians who provide factory-authorized warranty and post-warranty support for Simplex products.

The 4010 panels installed in your facilities are maintained using specific passcodes and software. The Columbus office's factory-trained technicians have access to this information and are uniquely qualified to provide recommended testing and servicing of these panels.

If you need any other information or clarification please call me at 614-602-2029.

Sincerely,



Chris Bonacci
Total Service Manager
SimplexGrinnell, L.P.