



July 10, 2014

Mr. Mark Freeman
City of Columbus, OH
240 Parsons Avenue
Columbus, OH 43215

Dear Mr. Freeman:

Hansen Banner, LLC is pleased to present to City of Columbus, OH a quote for the extension of your Maintenance Agreement on your TCP+, Customer Suite (Banner), and MicroFocus software for the term of October 1, 2014 through September 30, 2015.

The annual maintenance fee includes an escalation of **2.13%** over the prior year's fee, which is the amount equal to CPI All Urban Consumers, All Items, Not Seasonally Adjusted for the most recent twelve-month period ending prior to the maintenance term expiration date.

Coverage Period	Product	Associated Fee
10/1/14-9/30/15	TCP+	\$43,570.00
10/1/14-9/30/15	Customer Suite (Banner)	\$266,238.00
10/1/14-9/30/15	Micro Focus	\$8,503.00
Total Fee		\$318,311.00

Please let me know if a Purchase Order is required for this renewal. If required, we request that one be emailed to my attention as soon as possible.

We thank you for your continued business and please do not hesitate to contact me at (212) 461-6327 or Troy.Anatra@hsntech.com with any questions regarding this license renewal.

Please note, this is a notification only not an invoice.

Sincerely,

Troy Anatra

Director of Strategic Accounts

Hansen Banner, LLC

Phone: 212-461-6327

email: Troy.Anatra@hsntech.com

www.hsntech.com

Hansen Banner LLC, a Hansen Technologies Company
2111 Palomar Airport Road, Suite 200, Carlsbad, CA 92011