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ustomerservice	@trini	tvusa	com

				customerservice@trimtyusa.com		
Sales Pricing Quote						
Section 1 – Customer Infor	mation					
				01/17/12		
		ז ר	Date of Quote:	01/1//12		
Customer Number:	US4416	Account Manager:	Heidi Maxwell			
Account Name:	Columbus Department of Public Health			1		
Account Name.						
Contact Name:	Melissa Ervin		Phone:	614-645-6067		
			_			
Email:			Fax:			
Ship To Address:	240 Parsons Avenue					
	Columbus, OH 43215			-		
City, State, Zip:	Columbus, OH 43215					
		-				
Price Type:	FIRM					
		-				
Effective Date:	1/17/12	End Date:		12/31/12		
	This sales pricing quote will be considered as an a to the Terms and Conditions defined. Pricing is sul and the terms of this pricing quote can be automa from Trinity Bi	bject to change with 30 d tically renewed continge	lays written notice			
Section 2 – Pricing Informa	tion					
Item Number	Description	List Price	Discount	Quote Price		
1206506	UniGold HIV Kit 20 tests/kit	\$330.00/kit		\$160.00/kit		
1206530	UniGold HIV Controls pos/neg	\$30.00/box		\$17.00/box		
		<i><i><i>q</i>ccccccccccccc</i></i>		+17100/ BOX		
	Part of State of Ohio Contract					
	Index#STS652 Schedule#7765200209					
		1				

Customer Authorized Name:	
Customer Authorized Signature:	

## **ORDERING INFORMATION:**



Orders are accepted from customers via mail, electronic mail, telephone or fax:

Mail: Trinity Biotech ATTN: Customer Service Department 400 Connell Drive, Suite 7100 Berkeley Heights, NJ 07922
Email: customerservice@trinityusa.com Fax: 1-908-898-1063/1085 Phone: 1-800-325-3424 Monday through Friday: 8:30 am to 6:00 pm (Eastern time)

Please reference your customer number or zip code when placing an order.

## TERMS:

-Terms are stated on all Trinity Biotech invoices, order acknowledgments and packing slips

-Past due payments will be assessed at a rate of 1.5% per month (or highest amount allowed by law) until payment is made. Refer to the front of the invoice for terms (3.g. Net 30)

- A \$20.00 minimum purchase is required. Orders of more than five thousand dollars will require a hard copy PO for shipment.

-Orders are shipped via Federal Express or our common carrier, according to product requirements and at our sole discreation.

-Orders are processed within two working days of receipt.

-Cancellation of an existing Purchase Order must be given in writing.

-Incorrect pricing, quantity or product issues must be reported to Customer Service Department within 48 hours of the order acknowlegment. No refund or credit will be issued after 48 hours.

## **RETURN POLICY:**

-Only items shipped in error by Trinity Biotech or items received damaged will be accepted for return. Replacement product or credit will be issued at the sole discretion of Trinity Biotech.

-Replacement or return requests, excluding issues related to product performance, must be brought to the attention of our customer service department within 10 business days of the receipt of the order.

-Returns will not be accepted nor credit issued without prior approval and a RETURN MATERIALS AUTHORIZATION NUMBER (RMA) assigned by a customer service representative.

-Credits will not be given for products returned without a RMA number.

-Product(s) must be immediately returned after obtaining proper authorization. Product must be properly stored and returned in original packing in same condition received, unless notified by Trinity Biotech.

-Replacement product or credit will be issued after receipt of returned product.

-Returns received after 15 working days following date of issuance of RMA will not be accepted.

-Trinity Biotech will arrange for all returns after issuance of RMA number.

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