advanced
enterprise
tsaADVET
technologies

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November 3, 2009

Mr. Joe Lombardi
City of Columbus
910 Dublin Road
Columbus, OH 43215

Dear Mr. Lombardi,

This letter is to inform you that the Falcon/DMS system and its family of products including Falcon/SVP, Falcon/Enterprise, Falcon/Indexer, Falcon/Deliver, Falcon/Sentry and Falcon/API are available from tsaADVET and solely from tsaADVET. tsaADVET is also the sole provider in providing updates and upgrades to custom software provided by tsaDVET. In addition, tsaADVET is the sole authorized source for delivery and administration of the Falcon/DMS Maintenance and Support program.

Thanks you for your interest in tsaADVET and the Falcon/DMS family of products.   Please call me if you need further clarification.

Very Truly Yours,

Andrew J. Synnott
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