



Bell and Howell, LLC
36791 S. Alston Ave.
Durham, NC 27713

May 13, 2013

Dwayne Butler
City of Columbus
Jerry Hammond Center
1111 E. Broad Street
Columbus, Ohio 43025

Dear Dwayne:

There are no third parties approved by Bell and Howell, LLC to perform sales, maintenance service or equipment or software upgrades on Bowe Bell + Howell's Enduro, and JetVision products. Accordingly, Bowe Bell + Howell is the only factory trained and authorized service upgrade provider for the JetVision proprietary software.

All of us at Bell and Howell appreciate the opportunity to work with your company and we look forward to serving you in the future. Please feel free to call me at 614-465-2220 with any questions or additional information you may require.

Sincerely,

JEFF BUCHWALTER

Jeff Buchwalter
District Service Manager
Bell and Howell, LLC