

September 16, 2014

Scott Hutchinson Columbus Health Department 240 Parsons Ave. Columbus, Ohio 43215

Dear Mr. Hutchinson,

We at Herman Miller, Inc. and Continental Office want to thank you and the city for your support over the years. The relationship between Herman Miller and Continental goes back many decades and through those years Continental has become the sole provider of Herman Miller in the Columbus and Franklin County markets.

Not only is Continental the sole excusive provider of Herman Miller in Columbus and Franklin County they are also the only Certified Dealer in the area. What that means is any existing Herman Miller product that needs to be services and or reconfigured needs to be performed by a Certified Dealer to keep the warranty valid.

We thank you again and if you have any questions please feel free to give me a call.

Sincerely,

Mark-Willoughby