

ArcGIS Remote Consulting Support

Prepared for:

Shoreh Elhami, Citywide GIS Manager
City of Columbus, Department of Technology
1111 E Broad St
Columbus, OH 43205

February 23, 2015

Esri Quote Number: P15-14027



380 New York Street
Redlands, California 92373-8100 USA
T 909 793 2853

Introduction:

The City of Columbus, Ohio Department of Technology (City of Columbus) has requested Environmental Systems Research Institute, Inc. (Esri) Professional Services to provide consulting services relating to Esri best practices and recommendations for ArcGIS Platform configuration and deployment. The quote below describes the scope of services, schedule, pricing, terms and conditions, and purchasing instructions.

Scope of Services:

ArcGIS Remote Consulting Support

Esri will provide up to 100 hours of remote consulting services to assist City of Columbus with best practices and recommendations for ArcGIS Platform and configuration and deployment. It is anticipated that consulting services will include the following topics:

- Review current City of Columbus GIS architecture
- Discuss current ArcGIS product implementation
- Best practices for ArcGIS Platform configuration and deployment
- ArcGIS for Server configuration
- Data management in a SQL Server and Oracle environment
- Performance and scalability considerations and recommendations for optimization

This support excludes all travel, and scheduling will be based on resource availability. The Esri consultant(s) will work with direction from City of Columbus technical staff and management via telephone, e-mail, and/or webcast.

City of Columbus understands and agrees that consulting services requiring other burdened direct costs (ODCS) such as travel and actual on-site visit(s) would be priced and contracted separately under the Esri Enterprise Advantage Program Agreement (EAP).

Esri Responsibilities

- Provide up to 100 hours of remote consulting services as described above.

City of Columbus Responsibilities

- Communicate project needs and priorities to the Esri consultant.
- Provide appropriate City of Columbus technical staff to participate.
- Provide all necessary information on hardware and software during this activity.
- Provide the Esri consultant with access to servers and database, as required.

Assumptions

- The workflow scenarios presented by City of Columbus are representative of loads and workflows performed by users.
- The scope of this activity is limited to the GIS system and infrastructure used by City of Columbus.
- Esri Consultant(s) will have access to servers and databases, as required to complete the performance assessment.

Schedule:

The schedule(s) for the remote support will be determined by and will be mutually agreed to between the parties' respective Project Managers throughout the term of the engagement. Esri anticipates that the support will be completed by December 31, 2015. Esri understands the importance and timeliness of this effort, and will endeavor to meet City of Columbus schedule goals.

Pricing:

The pricing provided below has been estimated based upon an anticipated award of a Time-and-Materials (T&M) contract. The labor hours for the remote consulting services have been estimated based upon discussions with the City of Columbus technical staff and management. The total not-to-exceed (NTE) price for the quoted Scope of Services is **\$31,382**.

This quote is valid for a period of 90 days from the submittal date above. This price is exclusive of any applicable federal, state and/or local taxes including any foreign taxes, value-added tax, customs, or duties for which City of Columbus will remain responsible.

Esri anticipates using staff from the Senior GIS System/Software Architect labor category. Depending on the level of expertise required to perform certain activities during this engagement, Esri may be required to utilize other Esri staff members with a different skill-set and labor category. Esri reserves the right to reallocate the project funding accordingly, provided the overall contract price is not exceeded.

The following table shows the proposed NTE pricing for this work by Activity.

Price by Activity

Activity Description	Estimated Labor (\$)	Estimated ODCs (\$)	Price
ArcGIS Remote Consulting Support	\$31,382	N/A	\$31,382
Total Not-to-Exceed (NTE) Price:			\$31,382

The following table shows the pricing details with Labor Categories and Rates.

Price List Part #	Labor Categories	*CY 2015 Rates	Estimated Hours	Total
86002-15	Principal/GIS Program Manager (M3)	\$402.91	0	\$0.00
86003-15	Senior GIS Consultant/Project Manager (M2)	\$299.98	0	\$0.00
86004-15	GIS Consultant/Project Manager (M1)	\$218.87	0	\$0.00
86005-15	Senior GIS System/Software Architect (S3)	\$313.82	100	\$31,382
86006-15	GIS System/Software Developer (S2)	\$224.38	0	\$0.00
86007-15	GIS Technical Specialist/Engineer (S1)	\$170.55	0	\$0.00
86008-15	GIS Database Specialist/Analyst (DB)	\$140.92	0	\$0.00
	Pricing excludes ODCs, such as travel.			
	Total Price (Not-to-Exceed)		100	\$31,382

**Services performed after CY 2015 will be invoiced at the then current CY rates specified in the Price List of the Ohio State Term Schedule STS 533197-3 (Esri Agreement No. 2003MPA1955).*

T&M consulting services will be conducted under the following conditions:

- In the event Esri completes the Scope of Services for less than the NTE budget, City of Columbus will only be invoiced for the actual hours expended.
- In the event Esri reaches the NTE budget limit before the Scope of Services is completed, City of Columbus will have the option to either (a) increase the contract funding in order to allow the work to continue; or (b) instruct Esri to stop work. If City of Columbus chooses to stop work, Esri will do so without liability.

All work will be accomplished in accordance with the Scope of Services with the deliverable being consulting time. If additional work is requested by City of Columbus in writing beyond the scope of this quote, Esri will provide an updated quote. Esri will perform and invoice Services on a time and materials basis using the labor categories and rates specified for the performance period. Labor will be invoiced on a monthly basis for actual hours expended during the previous month. Invoices are to be paid within 30 days of receipt.

Terms and Conditions:

By purchasing these services, the customer agrees to the terms and conditions contained in the Ohio State Term Schedule STS 533197-3 (Esri Agreement No. 2003MPA1955) which is effective through 03/10/2018, and will take precedence over any other customer terms and/or ordering document.

Purchasing:

To order these services as quoted, please email the following two (2) items to Justin Kruienza at jkruienza@esri.com, or fax to (909) 798-2003.

1. Purchase Order:

- In the amount of the Total NTE Price above
- Referencing this Quote No. P15-14027, dated 02/23/2015

- Referencing the Ohio State Term Schedule STS 533197-3 (Esri Agreement No. 2003MPA1955)
2. A copy of this quote.

When we receive these completed documents, Esri will contact you to discuss staff assignment and schedule. We look forward to supporting you.

Contact:

Justin Kruienza
Esri Professional Services
380 New York St.
Redlands, CA 92373
(909) 793-2853 x3649
jkruienza@esri.com
www.esri.com

Copyright © 2014 Esri
All rights reserved.
Printed in the United States of America.

Notice of Proprietary Information:

The information in the attached document is proprietary to Esri and contains commercial or financial information or trade secrets that are confidential and exempt from disclosure to the public under the Freedom of Information Act. This information shall not be disclosed outside of Customer's organization (except for consultants under a confidentiality obligation who are involved in the proposal evaluation process) without Esri's prior permission, and shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate this proposal. If, however, a contract is awarded to Esri as a result of this information, the Customer shall have the right to duplicate, use, or disclose the data to the extent provided in the contract. This restriction does not limit the Customer's right to use information contained in this data if it is obtained from another source without restriction.

Esri, the Esri globe logo, ArcGIS, esri.com, and other Esri marks used in this document are trademarks, service marks, or registered marks of Esri in the United States, the European Community, or certain other jurisdictions. Other companies and products or services mentioned herein may be trademarks, service marks, or registered marks of their respective mark owners.

