



To: Lori M. Tyack, Clerk of Court Franklin County Municipal Court

375 South High Street Columbus, OH 43215

Contract: Ahmed Kasheer (614) 645-8060

kasheera@fcmcclerk.com

Quote: FRANKOH20150416

Date:

April 16, 2015

Valid through:

June 15, 2015

Project: ePayment Integration with Customer's Public Access Application

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Scope of Work

ePayment

- 1 Provide project management services to schedule and coordinate the work to be performed by CJS.
- 2 Install current production release version of ePayment application in Customer's Test environment.
- 3 Configure connection between ePayment application and CourtView database in Test environment.
- 4 Setup ePayment user, screens, and dynalinks in CourtView.
- 5 Set up ePayment screens, dynamic buttons and associate with CourtView Users Security.
- 6 Set up system parameters.
- 7 Set up user-defined ePayment code tables (CC, CC Configuration, App Security/PA Profile).
- 8 Set up ePayment user in CourtView application and database.
- 9 Establish CC and CK Tender Types.
- 10 Create ePayment option code(s).
- 11 Configuration of CJS ePayment to operate with client-provided PayPal Payments Standard payment gateway.
- 12 Point internal ePayment link and files to Test environment for testing.
- 13 Test baseline functionality of ePayment application in Test environment.
- 14 Point ePayment link to Production environment and files once testing is completed.
- 15 Provide ePayment Administrator Training effort not to exceed two hours.
- 16 Customer will pass in input payment string from Customer's Public Access Application to ePayment per CJS specifications.
- 17 Provide go-live support effort not to exceed four hours.

Notes

- 1 Quotation must be signed and returned with a purchase order for activation of license(s), maintenance and scheduling of the project work.
- 2 Delivery will be scheduled for the first available date at which CJS and Customer resources are jointly available. Should rescheduling be necessitated for any reason, the next available date at which CJS and Customer resources are both available will be scheduled.
- Professional Services are quoted at a firm fixed price, but the level of effort is limited to the hours indicated in "Statement of Work" section, ltems 15 and 17. For those items for which the level of effort is limited, actual effort, costs and expenses may be less than or greater than those quoted. Customer shall have no obligation to pay CJS more than the quoted firm fixed price. CJS shall have no obligation to provide labor or incur costs or expenses having a combined value more than the quoted firm fixed price, even if the services for which the level of effort is limited have not been completed or the deliverables delivered, or the results expected by the Customer have not been achieved. The parties may by mutual, written agreement, increase the level of effort and quoted price. Changes in scope will require a change order to increase the firm fixed price based upon the additional level of effort required.
- 4 If project is cancelled prior to completion, all effort and travel-related costs expended through the date of cancellation will be due and
- 5 Payment for License Fee is due upon contract execution.
- 6 First Year Maintenance and Support will begin, and payment will be due upon quote execution.
- 7 Payment term is net 30 days from invoice date.
- 8 CJS will invoice for Professional Services as follows:
 - Project Management will be invoiced at the end of the first month in which project management services are provided.
 - Technical Services will be invoiced at the end of the month in which ePayment is configured for testing in the test environment.
- g Except as expressly modified here. License(s) are subject to the terms and conditions of the active license agreement.
- 10 Except as expressly modified here, Support and Maintenance is subject to the terms and conditions of the active support agreement.
- 11 CJS will invoice for prorated maintenance for the current maintenance year at 1/12th of the annual maintenance fee shown on the "Net Software Maintenance" line for each month of Maintenance & Support provided prior to the conclusion of the current maintenance year.
- 12 Customer is responsible for the host environment including all required licenses, hardware, network, SSL certificates and third party software components and configuration.
- 13 CourtView ePayment software will be installed on Customer provided equipment in the Customer's host environment per CJS specifications.
- 14 The eServices suite, including repayment, has been developed using generally accepted industry practices and standards and typically will function with most commonly used browsers. CJS has tested, and supports under the Maintenance Agreement, the use of the following browsers for use with ePayment: Microsoft Internet Explorer Version 8 or later, Google Chrome Version 24 or later and Mozilla Firefox Version 3 or later. The browser used, and the platform on which it is run, may effect the presentation of the user interface. Presentation anomalies that do not affect ePayment functionality may occur and are not considered defects. CJS does not test the use of ePayment with other browsers and issues caused by the use of a browser not listed above are not covered within the scope of the Maintenance Agreement.
- 15 Delays caused by Customer site or configuration issues may require rescheduling and/or Change Order for additional services and related
- 16 Customer will make available all resources requested by CJS for assistance and approval.
- 17 All services are to be provided remotely. Should travel be requested or deemed to be required, a separate Change Order for estimated travel costs and travel time will be provided.
- 18 A single ePayment instance can connect to, and interact with, a single CourtView database.
- 20 CJS will utilize the existing ePayment application in the test and production environments.
- 21 The scope of work does not include any work related to the establishment, migration or maintenance of any replicated database.
- 22 This quotations assumes that the Customer will be responsible for the provision of the PayPal payment gateway services. Should Customer desire to have CJS provide and manage the PayPal payment gateway service as separate ePayPlus contract, must be effectuated by the
- 23 Customer is responsible for determining the amount owed on each case and presenting that information in the Customer's Public Access
- 24 Customer is responsible for determining that a payment has been applied in CourtView and modifying the amount due in the Customer's Public Access application.
- 25 Customer will pass input payment string into ePayment as follows:
 - http://{eservices-host}/eservices/emailresponsepage.page?token={parameters}
 - where {parameters} is an encrypted and base64 encoded string constructed as follows:
 - page=paymentinfo.page&caseId={caseId for desired case}&showLinks=false
- 26 The scope of work assumes the use of the ePay instance to be installed for JusticeFiling, Quote FCMCOH20131218.