### AREA COMMISSION UPDATE/CHANGE FORM

Data Field:	Old Data:	New Data:	
Prefix	Ms	Mr.	
First Name	Tiffany	Lorenzo	
Last Name	White	Brent	
Suffix			
Title	Commissioner-At-Large	Commissioner-At-Large	
Organization	North Central Area Commission	North Central Area Commission	
Formal Address	1204 Woodnell Ave	1804 Lancashire Rd	
Mailing Address	same	Same	
City	Columbus	Columbus	
State	ОН	ОН	
Postal Code	43219	43219	
Home Phone	614-253-2225	614-516-7713 (Cell)	
Work Phone	614-570-5369 (cell)	614-257-6300 ext 345	
Fax Number			
Email Address	Tiffanywhite9@aol.com	LBrent76@yahoo.com	
Designation/District		At-Large	
Term Expiration	09/30/2016	09/30/2018	

Request Made By: <u>September 1 meeting minute</u>	$\frac{88 + 8/20/2016 \text{ Elections}}{2}$	Date: September 1, 2016	
Update Made By:	(City Staff Only)	Date:	

# CUSTOMER SERVICE • BUSINESS ADMINISTRATION • PUBLIC RELATIONS

Business Service Expert trained in Public Relations practices and Crisis Management at Franklin University. Community Advocate with natural leadership capabilities and proven problem solving skills. Established skills in escalated customer management. Solid decision maker that works well in a diverse environment, experienced in creating a climate of enthusiasm, teamwork and cooperation. Innovative professional, skilled in inventing, collaborating and proposing new ideas as well as imagining new solutions. Experienced manager with the ability to maintain emotional composure under stress. Experience includes but not limited to:

- Effective and Persuasive Communicator
- Business Development
- Teach/Train Individuals
- Direct Customer Service Support

- Data Entry Specialist/Typing 75wpm
- Project Management
- Scheduling/Payroll Services
- Concierge overseeing Operations

#### PROFESSIONAL EXPERIENCE

### **Program Coordinator**

June 2016 - Current

Columbus Urban League- Columbus, Ohio

- > Fiscal Management of Grant and Associated Budgets
- Manage Program to track performance
- Manage External Partnerships

#### Office Assistant II

February 2016 - June 2016

City of Columbus- Columbus, Ohio

- > Assist customers with acquiring building permits
- ➤ Calculate expense of permits
- Advise customers on proper preparation of application

# Intern/Data Management Coordinator/Program Assistant

March 2015 - February 2016

Columbus Urban League - Columbus, Ohio

- Acquired worksites for 300 youth
- > Tracked hours and wages for 270 youth using Microsoft Office 2013
- Interviewed and recommended summer team staff for hire
- ➤ Billed all Programs in Education and Youth Services
- Created Grant Tracker system

## **Business Services Expert**

June 2010 - March 2014

Peaches & Mae's Concierge and Catering - Columbus, Ohio

- Assisted new Small Business Owners with Administrative Support
- Provided meals to retirees and small business parties
- Planned schedules and training sessions for Small Business Owners

#### **EDUCATION**

Franklin University- Bachelors of Science

Summa Cum Laude - Graduated 2014

Major: Business Administration

Completion – December 2016

Franklin University - MBA

### **VOLUNTEER EXPERIENCE**

Columbus Department of Health

Columbus, Ohio 2011-2014