

Solution Summary

Various Licenses - Sept 2016

<p>Customer: City of Columbus, Ohio</p> <p>Ship To Address: 240 Parsons Road Columbus, OH 43215</p> <p>Bill To Address: Dept of Technology, Fiscal Section PO Box 2949 Columbus, OH 43216-2949</p> <p>Customer ID: CITCOL0004</p> <p>Customer PO:</p>	<p>Primary Contact: LaVerne Freeman</p> <p>Email: LAFreeman@Columbus.gov</p> <p>Phone: (614) 645-0550</p> <p>National Account Manager: Angela Tucker</p> <p>NAM Email: ATucker@convergeone.com</p> <p>NAM Phone: +13178766531</p>
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Solution Summary	Current Due	Total Project
Software	\$9,296.24	\$9,296.24
Maintenance		
C1E Maintenance	\$58.59	\$58.59
Manufacturer Support*	\$1,055.25	\$1,055.25
Project Subtotal	\$10,410.08	\$10,410.08
Estimated Tax	NOT INCLUDED	
Estimated Freight	NOT INCLUDED	
Project Total	\$10,410.08	\$10,410.08

This Solution Summary summarizes the Document(s) that are attached hereto and such Document(s) are incorporated into this Solution Summary by this reference. Customer's signature on this Solution Summary (or Customer's issuance of a purchase order in connection with this Solution Summary) shall represent Customer's agreement with each attached Document and acknowledgement that the attached Document(s) are represented accurately by this Solution Summary. Each Document is governed by that certain agreement as stated within that individual Document.

The pricing on this Summary page is valid for thirty (30) days. All prices are subject to change without notice.

This order is a configured order and/or contains software.

Special Comment to Solution Summary:

ConvergeOne will install the new ININ license file. The licenses will be installed remotely. There is no programming included as part of this quote, so no configuration changes by the ConvergeOne Engineer will take place. The ConvergeOne Engineer will install these licenses during normal business hours and notify the customer after they have been installed into the system.
 C1 24x7 Premier Maintenance | Prorated support based on purchase and order being placed with ININ between 9/16/2016 and 10/15//2016.

ACCEPTED BY:

BUYER: _____ DATE: _____ SELLER: _____ DATE: _____

TITLE: _____ TITLE: _____

Master Agreement Rider

Description	Term	Qty	Unit Price	Extended Price
Support				
ININ Standard Support		1	\$1,055.25	\$1,055.25
ININ Software				
Basic Station		10	\$60.12	\$601.20
Business Client		5	\$87.88	\$439.40
Contact Center Level 3		5	\$1,419.88	\$7,099.40
Interaction Report Assistant		2	\$0.00	\$0.00
Interaction Supervisor add-on		2	\$578.12	\$1,156.24

Summary Maintenance Services Order Form

Customer	City of Columbus, Ohio	Quote #	SO-000253316
Customer ID	CITCOL0004	Quote Date	11/09/2016
Contact	LaVerne Freeman	Quote Valid Until	12/09/2016
Contact Phone	(614) 645-0550	Master Maintenance Agreement #	G3M1121
NAM	Angela Tucker	Region	Central
NAM Email	ATucker@convergeone.com		

Supported Sites Address, City, State, Zip	Sold To	Coverage	Total Annual Price
240 Parsons Road, , Columbus, OH, 43215		ININ Premier – 24x7	\$100.44

The term of this contract is for 7 months.	Total Annual Payment	\$100.44
	Total Value for this MSO	\$58.59
	Quarterly Payment	\$25.11

This Summary Maintenance Services Order Form is subject to the terms and provisions of the above-mentioned Master Maintenance Services Agreement. Customer's signature of this Summary Maintenance Services Order Form shall represent Customer's agreement with the Supported Site Details Appendix which is attached hereto and hereby herein incorporated by this reference. Each Supported Site detail listed is considered a separate Order Form under the Agreement.

For Maintenance Services orders, C1 will determine the start date for the Maintenance Services upon C1's acceptance of the Order Form.

The pricing on this Order Form is based on the port and item counts provided to C1. If the actual quantities of ports that are maintained at the inception of this Order Form vary by more than five percent (5%) from the port count that had been provided to C1 and/or there is a discovery of additional items, C1 reserves the right to adjust the pricing for this Order Form to reflect the actual quantities being maintained.

*The Maintenance Services ordered hereunder and the associated billing may commence, in some cases, during the C1 Product warranty period. C1, at its discretion, will perform a true-up on a quarterly basis to reconcile future billing on any items that have been added (activated) or removed (deactivated) during the previous period.

Supported Site Details Appendix

Customer	City of Columbus, Ohio	Quote #	SO-000253316
Customer ID	CITCOL0004	Quote Date	11/09/2016

This Supported Site Details Appendix provides an itemized list of the Products and Payments for each Supported Site included in the Summary Maintenance Services Order Form. Each Supported Site detail below is considered a separate Order Form under the Agreement.

Site Detail					
Address, City, State, Zip		Sold To	Address Code	Coverage	Total Annual Price
240 Parsons Road, , Columbus, OH, 43215			SHIP1	ININ Premier – 24x7	\$100.44
Qty	Product #	Description		Annual Unit Price	Total Annual Price
1	MTC-C1 MAINT ININ	C1 inhouse maintenance - ININ DS		\$100.44	\$100.44
				Total Annual Price	\$100.44
				Total Value for Site	\$58.59
				Quarterly Payment	\$25.11