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December 31, 2016

City of Columbus
Dept. of Public Utilities
910 Dublin Road
Columbus, OH 43215

To Whom It May Concern:

This letter is to inform you that Tom Synnott Associates, Inc. a.k.a. tsaADVET is the developer of Falcon/DMS Software and its family of software products. (Falcon/SVP, Falcon/DMS Starter Kit, Falcon/Indexer, Falcon/Deliver!, Falcon/Enterprise, Custom Falcon Software, Falcon/DMS Client Licenses, Falcon/PDF Publisher, FCS, API). These proprietary software products are not available through any other source. In addition, tsaADVET is the sole authorized source for delivery and administration of the Falcon/DMS Maintenance and Support program. tsaADVET has no resellers for our software and/or our maintenance and support program.

If you should need further information, please do not hesitate to call.

Very truly yours,

Tom Synnott Associates, Inc.
dba tsaADVET

A handwritten signature in black ink, appearing to read "Andrew J. Synnott". The signature is written in a cursive style and is positioned above the printed name and title.

Andrew J. Synnott
President and CEO
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