

EXHIBIT D

Martti Complete Care Service and Support covers the following considerations:

- Dedicated Client Advocate
 - Strategic investment in you and your success
 - Direct, personal support
 - Virtually a member of your team
- Setup
 - Professionally project managed implementation
 - Custom integration with client's IT support
 - Support assembling hardware if needed
- Training
 - Free training via Video Conferencing
 - Free training via Online Portal
 - Onsite training where needed
- Troubleshooting
 - 24/365 toll free Support Line
 - Engineering and Operations resources available to your Client Advocate
 - Connectivity and Equipment issues
- Ongoing maintenance
 - System Software upgrades
 - Rights management
 - Battery replacements
 - Equipment swaps in event of persistent malfunction

Service and Support is necessary to ensure the reliable functioning of Martti Interpretation Services and adoption by your staff. We relish providing a tailored investment in you and seek only a nominal **\$1,800** per year to offset our expenses.