



April, 2017

Re: Name Change of Xerox State & Local Solutions, Inc.

To Our Valued Customer,

In January, Conduent Incorporated officially separated from Xerox to become an independent, publicly traded company to enable greater focus on being the leading business process services company.

As an independent company, we are better positioned to meet your needs in a rapidly changing world. We have the focus and agility necessary to respond to the demands of the market and to continue to create value for your operations.

In order to build our new Conduent brand and create consistency across our business we are transitioning the names by which we do business from their legacy names to a more descriptive name that includes "Conduent".

Xerox State & Local Solutions, Inc. has changed its name to Conduent State & Local Solutions, Inc. The name change will not affect the contract between Conduent and its customers. Conduent State & Local Solutions, Inc. remains the same entity after the name change – the same employees, the same tax identification number, the same rights and obligations under its contracts and the same dedication to its clients.

You will notice the change in name on our invoices issued beginning April 1st. We've enclosed an updated W-9 to assist you in processing our invoice. Please note that payment remittance instructions have not changed at this time with the exception of the bank account beneficiary name. See attached payment instructions and update your records accordingly.

Although we have notified the IRS of the name change, it typically takes the IRS 6 to 8 weeks to update their system. So, if you access the IRS's online TIN matching site before early June 2017, you likely will not be able to successfully match the new name with the existing TIN. As such, please allow adequate time for the IRS system update.

We never lose sight of the value of your business and our relationship, and we want to reiterate our commitment to provide you with best-in-class solutions and services. Please contact your program manager with any questions.

Sincerely,

Your Conduent Account Team