

Hansen Banner, LLC  
A Hansen Technologies Company

The Empire State Building  
350 Fifth Avenue,  
Suite 6510  
New York NY 10118

Office +1 212 268 6000

[www.hsntech.com](http://www.hsntech.com)

21 June 2016

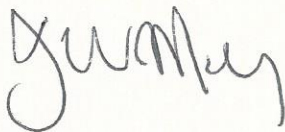
Mr. Mark Freeman  
City of Columbus, OH  
240 Parsons Avenue  
Columbus, OH 43215

Dear Mark,

Hansen Banner, LLC is the sole source vendor for the Banner CIS Software and the sole provider of services for services performed in relation to the Banner CIS Software.

We thank you for your support and are glad that our products and services are of use to you. If you have any questions or require further information, please do not hesitate to contact me.

Yours sincerely,

A handwritten signature in black ink, appearing to read "John May". The signature is written in a cursive, flowing style.

John May  
President, North America