

31-JAN-2018  
CHRISTOPHER JACKSON  
COLUMBUS DIV OF POLICE COMMUNICATIONS  
Solution ID: 6105393

**Subject: Kronos Support Services Quote for COLUMBUS DIV OF POLICE COMMUNICATIONS**  
**Contract #: 1188719 R31-JAN-18**

Dear CHRISTOPHER,

The support services and benefits provided under your existing maintenance services terms are due to expire. In order to continue to receive support services and benefits for your Kronos products, you will need to renew the maintenance support for another year. Please review the attached quote so that we can ensure that the upcoming invoice we send to your Accounts Payable organization accurately reflects your Kronos investment. (Please be aware that per the terms of your agreement Kronos will send an invoice 60 days prior to the start of your contract.) **If the attached quote matches your records, please sign the quote and return a copy to me within 10 business days.**

If your organization requires a Purchase Order for payment, please forward me a copy at this time so I can make sure it is referenced on the invoice.

When the invoice is paid, your organization is acknowledging that they are renewing the maintenance support services for another year under the existing terms and conditions with Kronos. If the invoice is not paid, your support services for the products will be cancelled and Kronos will require you to sign a new support services contract, with applicable charges, in order to reactivate your service.

I encourage you to visit the Kronos Customer Portal at <http://customer.kronos.com> for access to SuperSearch, eCase management, Customer Forums, Product Documentation, Training tips and so much more! Experience the array of services Kronos offers.

Please contact me at the email address or telephone number provided below if you have any questions regarding your renewal.

Thank you for your business.

Regards,

**Pamela Mastrangelo**  
Contract Administrator

tel:  
fax: (978)-596-0007  
email: [Pamela.Mastrangelo@kronos.com](mailto:Pamela.Mastrangelo@kronos.com)

<b>Payment Terms:</b>	Net 30 Days	<b>Quote Type:</b>	Renewal
<b>Currency:</b>	USD	<b>Customer:</b>	COLUMBUS DIV OF POLICE COMMUNICATIONS
<b>Customer PO Number:</b>		<b>Solution ID:</b>	6105393
		<b>Contract #:</b>	1188719 R31-JAN-18
		<b>Date:</b>	31-JAN-2018
		<b>Prepared by:</b>	Pamela Mastrangelo / US Central6

<b>Bill To:</b>	CITY OF COLUMBUS 120 MARCONI BLVD ROOM 737 COLUMBUS OH 43215 UNITED STATES	<b>Ship To:</b>	COLUMBUS DIV OF POLICE COMMUNICATIONS 120 MARCONI BLVD COLUMBUS OH 43215 UNITED STATES
<b>Contact:</b>	CHRISTOPHER JACKSON		
<b>Email:</b>	CLJackson@columbus.gov		

**CONTRACT SUMMARY**

**Contract Period:** 01-JUN-2018 - 31-MAY-2019

Description	Support Services	Estimated Tax	Subtotal
Software Support Services	13,915.43	0.00	13,915.43
<b>Total</b>	<b>13,915.43</b>	<b>0.00</b>	<b>13,915.43</b>

**Annualized Contract Value:** 13,915.43

The Annualized Contract Value is the value of the contract if all services are priced for 365 days. The Annualized Contract Value does not include estimated tax. Please note that this quote may include services priced for prorated periods.

**IMPORTANT NOTES**

Support Services are subject to applicable taxes. The tax amount shown on this quote is only an estimate. The actual tax due will be reflected on the invoice.

<b>CITY OF COLUMBUS</b>	<b>KRONOS INCORPORATED</b>
Signature: _____	Signature: _____
Name: _____	Name: _____
Title: _____	Title: _____
Date: _____	Date: _____

**Payment Terms:** Net 30 Days  
**Currency:** USD  
**Customer PO Number:**

**Quote Type:** Renewal  
**Customer:** COLUMBUS DIV OF POLICE COMMUNICATIONS  
**Solution ID:** 6105393  
**Contract #:** 1188719 R31-JAN-18  
**Date:**  
**Prepared by:** Pamela Mastrangelo / US Central6

**Bill To:** THE CITY OF COLUMBUS, DEPARTMENT OF TECHNOLOGY, FISCAL OFFICE  
 PO BOX 2949  
 COLUMBUS OH 43228  
 UNITED STATES

**Ship To:** COLUMBUS DIV OF POLICE COMMUNICATIONS  
 120 MARCONI BLVD  
 COLUMBUS OH 43215  
 UNITED STATES

**Contact:** CHRIS JACKSON  
**Email:** CLJackson@columbus.gov

**SOFTWARE SUPPORT SERVICES**

Line	Support Service Level	Covered Product	License Count	Start Date	End Date	Duration (days)
1	Platinum	TELESTAFF ENTERPRISE V2	150	01-JUN-2018	31-MAY-2019	365
2	Platinum	TELESTAFF GATEWAY MANAGER V2		01-JUN-2018	31-MAY-2019	365
3	Platinum	TELESTAFF REPORTING V2		01-JUN-2018	31-MAY-2019	365
4	Web Access	TELESTAFF WEB ACCESS V2 - TSG HOSTED	150	01-JUN-2018	31-MAY-2019	365

	Support Services	Estimated Tax	Subtotal
	Software Support Services	13,915.43	0.00
			13,915.43