

August 17, 2018

Mr. William R. Griffith
Communication Systems Manager
Department of Public Safety
Division of Support Services
4252 Groves Road

Mr. Griffith:

This letter is to confirm that as of the date of this letter Sound Communications Inc. (SCI) is the authorized, certified Verint Reseller for the Verint Americas Inc. Verint Media Recorder products in Franklin County and surrounding areas.

Additionally, SCI has experience with installation and on-going support of the Verint Media Recorder (formerly Audiolog) version 5 platform, has been an authorized Verint Reseller in good standing since 2001, and is currently the only Verint Reseller with Verint Media Recorder certified technicians in Franklin County and surrounding counties.

Please do not hesitate to contact me directly if you require any additional information.

Sincerely,



Clark Elmore
Director, Public Safety Channel Management
Verint Systems Inc.
clark.elmore@verint.com