

## Solution Summary

### Division of Power Contact Center Phase II

<p><b>Customer:</b> City of Columbus, Ohio</p> <p><b>Ship To Address:</b> 1111 E Broad Street, 3rd Floor Columbus, OH 43205</p> <p><b>Bill To Address:</b> Dept of Technology, Fiscal Section PO Box 2949 Columbus, OH 43216-2949</p> <p><b>Customer ID:</b> CITCOL0004</p> <p><b>Customer PO:</b></p>	<p><b>Primary Contact:</b> LaVerne Smoot</p> <p><b>Email:</b> lasmoot@columbus.gov</p> <p><b>Phone:</b> (614) 645-0550</p> <p><b>National Account Manager:</b> Angela Tucker</p> <p><b>NAM Email:</b> ATucker@convergeone.com</p> <p><b>NAM Phone:</b> +13178766531</p>
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Solution Summary	Current Due	Next Invoice	Due	Remaining	Total Project
Professional Services	\$19,300.00		One-Time		\$19,300.00
<b>Project Subtotal</b>	<b>\$19,300.00</b>				<b>\$19,300.00</b>
Estimated Tax	NOT INCLUDED				
Estimated Freight	NOT INCLUDED				
<b>Project Total</b>	<b>\$19,300.00</b>				<b>\$19,300.00</b>

This Solution Summary summarizes the document(s) that are attached hereto and such document(s) are incorporated into this Solution Summary by this reference. Customer's signature on this Solution Summary (or Customer's issuance of a purchase order in connection with this Solution Summary) shall represent Customer's agreement with each attached document and acknowledgement that the attached document(s) are represented accurately by this Solution Summary. Each document is governed by that certain agreement as stated within that individual document, or if no agreement is referenced, each document shall be governed by the Online General Terms and Conditions found on the internet at <http://www.convergeone.com/online-general-terms-and-conditions>. Professional Services not specifically itemized are not provided.

The pricing on this Summary page is valid for ninety (90) days. All prices are subject to change without notice.

This order is a configured order and/or contains software.

**Special Comment to Solution Summary:**

This quote includes the C1 professional services to implement the City of Columbus Division of Power Responder Outage Verification IVR and Restoration Notification Dialer on the Interactive Intelligence CIC system. As defined in the associated SOW – City of Columbus Div of Pwr Responder IVR SOW V3 - TRt\_20180829

ACCEPTED BY:

BUYER: \_\_\_\_\_ DATE: \_\_\_\_\_ SELLER: \_\_\_\_\_ DATE: \_\_\_\_\_

TITLE: \_\_\_\_\_ TITLE: \_\_\_\_\_

## Solution Quote

Description	Term	Qty	Unit Price	Extended Price
<b>Professional Services</b>				
Professional Services				\$19,300.00
<b>Professional Services Subtotal:</b>				<b>\$19,300.00</b>
<b>Total:</b>				<b>\$19,300.00</b>

