

City of Columbus
1111 East Broad Street, Suite 300
Columbus, OH 43205
Sandra J. Elswick
Phone: 614-645-5428
sjelswick@columbus.gov

Sandy,

The purpose of this letter is to provide the City with a revised Maintenance and Support schedule for your Cherwell Service Management system to reflect the increase of your license count from forty (40) to fifty (50).

Please see the revised schedule on page two (2).

Please let me know if you have any questions or if you would like to arrange a call to review our response.

Thank you,

Rich



Rich Clark
Avante Solutions, Inc.
rclark@avantesolutions.com
Mobile: (401) 301-9924

Revised Schedule

Below is the revised five (5) year maintenance and support pricing updated from Avante Solutions, Inc. response to your RFQ # 005603 resulting in the City's ordinance number 2286-2017 and contract/PO091200.

Annual Maintenance and Support Years 2 – 5

| Required Items | | | |
|---|------------------|--------------|---------------------|
| Item | Unit Cost | Units | Investment |
| Annual Maintenance & Support – Year 2* | \$700.00 | 50 | \$35,000.00 |
| Annual Maintenance & Support – Year 3* | \$700.00 | 50 | \$35,000.00 |
| Annual Maintenance & Support – Year 4* | \$700.00 | 50 | \$35,000.00 |
| Annual Maintenance & Support – Year 5* | \$700.00 | 50 | \$35,000.00 |
| TOTAL FIVE YEAR COSTS | | | \$140,000.00 |

- *Cherwell shall not increase the fees for Maintenance and Support for any annual term by more than the lesser of (i) the average of the monthly Consumer Price Index (CPI-U) for the U.S. CPI Average for the twelve calendar months prior to such increase, as set forth by the U.S. Bureau of Labor; or (ii) five percent (5%) for each annual period.
- After the initial contract term Cherwell, will invoice the City for annual Maintenance & Support.