Joyce Bruce, RN, MSN, JD, CPHRM

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PROFESSIONAL SUMMARY: Successful integration of health care and law experience to provide dynamic and effective leadership and education services in the fields of health care consulting, risk management, hospital administration and legal practice.

PROFESSIONAL EXPERIENCE:

2015 - Present *Medpro Group*, Fort Wayne, IN

<u>Assistant Vice-President</u> - Lead and manage patient safety and risk management consulting program for insured healthcare systems, hospitals and professionals. Directly manage 13 consultants across the US and Puerto Rico.

2004 - 2015 *Medpro Group*, Fort Wayne, IN

<u>Senior Clinical Risk Consultant</u> - Provide comprehensive risk, patient safety and compliance consulting services to healthcare systems, hospitals, physician and dental practices in the Midwest. Provide crossfunctional support for claims and underwriting.

2000 - 2004 *OHIC,* Columbus, OH

<u>Senior Risk Management Consultant</u> - Provided risk consulting and educational services to hospitals, physician practices and long term care facilities encompassing regulatory compliance reviews (CMS, EMTALA) HIPAA consulting and education, contract review, claims investigations, credentialing issues, CARF and JCH survey preparation.

2002-2003 – *IVY Technical Institute*, Indianapolis, IN

<u>Adjunct Instructor</u> – Instructor of Medical Terminology course for various health care professions programs.

1996-1999 *Clay County Hospital*, Brazil, IN

<u>Consultant/Director of Nursing</u> – Provided operational and fiscal management of all efforts related to clinical operations. Developed and implemented quality programs and successfully navigated the organization through several accreditation and regulatory surveys.

Prior management and clinical nursing positions include:

Riverview Hospital, Noblesville, IN – Hospital Supervisor
All Children's Hospital, St. Petersburg, FL - Department Director Bone Marrow Transplant
Methodist Hospital, Indianapolis, IN - Manager Med/Surg, Bone Marrow Transplant
Community Hospital, Indianapolis, IN - ICU supervisor and staff nurse

ACADEMIC PREPARATION:

Indiana University School of Law Indiana University School of Nursing Indiana University School of Nursing Vincennes University Doctor of Jurisprudence (JD) Master of Science in Nursing Administration Bachelor of Science in Nursing Associate of Science in Nursing

LICENSURE AND CERTIFICATION:

- Certified Healthcare Professional in Risk Management (CPHRM)
- Ohio State Bar
- Indiana State Bar
- Registered Nurse Indiana, Florida and Ohio

PROFESSIONAL ORGANIZATIONS:

- Indiana Society of Healthcare Risk Management
- American Society for Healthcare Risk Management
- Ohio Society for Healthcare Risk Management