

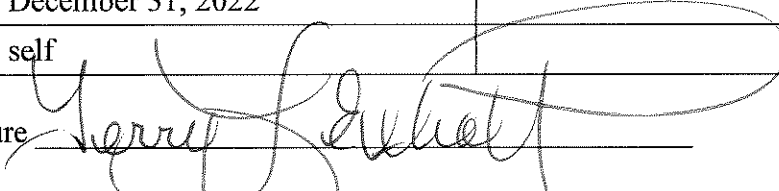
AREA COMMISSION APPOINTMENT FORM

The Department of Neighborhoods maintains the database for the Area Commission members in the City of Columbus. The information on this form is used to process the Mayor's appointment and ensure timely and accurate distribution of meeting notices, training opportunities, and other City activities. **Please complete all sections of the form with information about your recently elected/appointed commissioner within seven (7) days of the election/appointment. After completing and signing this form, please return it, along with the appointees resume and/or biography to your Neighborhood Liaison via email. Please contact your Neighborhood Liaison with any questions or comments.**

Please Type

| | | |
|-------------------------------------|-----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|
| Area Commission Name | Livingston Avenue Area Commission (LAVA-C) | |
| Please check appropriate box | New appointment <input type="checkbox"/> Reappointment <input checked="" type="checkbox"/> | Are there changes to this information? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |
| First Name | Andrew | |
| Last Name | VerHage | |
| Title (i.e. officer / commissioner) | Commissioner | |
| Address | 677 Oakwood Ave | |
| City | Columbus | |
| State | Ohio | |
| Zip Code | 43205 | |
| Home Telephone | 614-738-9033 | |
| Work Telephone | N/A | |
| Email Address | verhage@gmail.com | |
| District/Designation | N/A | |
| Term Start Date | January 2020 | |
| Term Expiration | December 31, 2022 | |
| Seat Succession | self | |

Area Commission Chair Signature



*****ALL SECTIONS OF THIS FORM MUST BE COMPLETED*****

Add Bio:

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I have lived in Columbus for almost 20 years and in the Livingston Avenue area for over 2 years, and am honored to start my 1st full term as a commissioner. During the day I work in Revenue Operations at Chemical Abstracts Service, supporting sales reps and customers around the world. I look forward to serving our neighborhoods and making Livingston Avenue even better.

ANDREW VERHAGE
677 Oakwood Avenue
Columbus, Ohio 43205
614-738-9033 / verhage@gmail.com

COMMUNITY INVOLVEMENT

Franklin County Board of Elections

Voting Location Manager 2019 to present (currently Blackburn Recreation Center)
Roster Judge, Voting Location Manager, and Voting Location Deputy 2009 to 2018.

First Congregational Church United Church of Christ

Deacon

Old Oaks Civic Association

Member

Volunteer at the June 2018 home & garden tour

Columbus Landmarks Foundation

Member

Upper Arlington Historical Society

Secretary, Board of Trustees 2009 to 2012.

CORE COMPETENCIES

- Account accuracy and quality assurance.
- Policy compliance.
- Process analysis, enhancement, and documentation.
- Data retrieval and analysis.
- Training of new hires.
- PC-proficient in Microsoft Office, SAP ECC, and Salesforce.
- Languages: French, Italian, German, and Latin.

PROFESSIONAL EXPERIENCE

Chemical Abstracts Service

August 2009 to present

Sales Support Analyst

August 2015 to present – Customer Account Management Department.

- Responsible for account administration, SAP ECC contract accuracy and policy adherence.
- Coordinate implementation process including price quotes, implementation instruction, and quality assurance.
- Retrieve Salesforce.com reports to manage renewal opportunities.
- Communicate with customers, sales reps, and agents around the world as well as CAS staff across Sales, Legal, and Finance departments.
- Subject Matter Expert for CHEMCATS product.

SciFinder Customer Support Advisor

August 2009 to August 2015 – Customer Account Management Department.

- Implemented new and renewing customer accounts, using SAP CRM and SAP ECC programs.
- Verified and input customer agreements according to strict standards and stringent service-level objectives.
- Prepared and distributed invoices and reports, summarized reports and highlighted key statistics for management.
- Led the creation and maintenance of Non-Billable SciFinder and STN access for CAS employees, contractors, and external vendors and agents in support of product development, testing, and sales efforts.
- Maintained customer accounts and communicated with both internal and external customers around the world.
- Audited new and existing account setups.
- Defined and documented new processes and changing processes. Created and maintained Word and PowerPoint process documents to ensure accuracy and to assist new hires.