

VCP Customer: Yes VCP ID #: 0009999991 Date: 11/4/2020

Page #: 1 of 3

Documents #: OP-000570686 SO-000624865

Solution Name: BYOC Edge Appliances Customer: City of Columbus, Ohio

Solution Summary

BYOC Edge Appliances

| C1E Mainten Project Subtotal Estimated Ta Estimated Fr | | \$35,954.00 NOT INCLUDED NOT INCLUDED | | | \$35,954.00 | |
|---|--|---|--------------------|---|---------------|--|
| Project Subtotal | x | • • | | | \$35,954.00 | |
| | | \$35,954.00 | | | \$35,954.00 | |
| C1E Mainten | | | | | +25 054 00 | |
| | ance | \$7,920.00 | I \$7,9 | | \$7,920.00 | |
| Maintenance | | | | | | |
| Hardware | | \$28,034.00 | One-Ti | me | \$28,034.00 | |
| Solution Summary | | Current Due | 0 | bue | Total Project | |
| Customer PO: | | | | | | |
| Customer ID: | D: CITCOL0004 | | Phone: | +13178766423 | | |
| | Attn: Accounts Receivable Columbus, OH 43216-2949 | | Manager: Email: | JWilson@convergeone.com | I | |
| Bill To Address: | Dept of Technology, Fiscal Section PO Box 2949 | | National Account | Julie Wilson | | |
| Address: Columbus, OH 43205 | | | (614) 645-5761 | | | |
| | Customer: City of Columbus, Ohio Ship To 1111 E Broad Street, 3rd Floor | | - | Primary Contact: Brett Slater Email: BTSlater@columbus.gov | | |

This Solution Summary summarizes the document(s) that are attached hereto and such documents are incorporated herein by reference (collectively, this "Order"). Customer's signature on this Order (or Customer's issuance of a purchase order in connection with this Order) shall represent Customer's agreement with each document in this Order and acknowledgement that such attached document(s) are represented accurately by this Solution Summary.

Unless otherwise specified in this Order, this Order shall be subject to the following terms and conditions (the "Agreement"): (i) the Master Sales Agreement or other applicable master agreement in effect as of the date hereof between ConvergeOne, Inc. and/or its subsidiaries and affiliates (collectively, "C1" or "ConvergeOne" or "Seller") and Customer; or (ii) if no such master agreement is currently in place between C1 and Customer, the Online General Terms and Conditions currently found on the internet at: https://www.convergeone.com/online-general-terms-and-conditions/ . If Customer's Agreement is a master agreement entered into with one of ConvergeOne, Inc.'s predecessors, affiliates and/or subsidiaries ("Legacy Master Agreement"), the terms and conditions of such Legacy Master Agreement shall apply to this Order, subject to any modifications, located at: https://www.convergeone.com/online-general-terms-and-conditions/ . In the event of a conflict between the terms and conditions in the Agreement and this Order, the order of precedence shall be as follows: (i) this Order (with the most recent and specific document controlling if there are conflicts between the Solution Summary and any applicable supporting document(s) incorporated into this Order), (ii) Attachment A to the Agreement (if applicable), and (iii) the main body of the Agreement.

This Order may include the sale of any of the following to Customer: (a) any hardware, third party software, and/or Seller software (collectively, "Products"); (b) any installation services, professional services, and/or third party provided support services that are generally associated with the Products and sold to customers by Seller (collectively, "Professional Services"); (c) any Seller-provided vendor management services, software release management services, remote monitoring services and/or, troubleshooting services (collectively, "Managed Services"); and/or (d) any Seller-provided maintenance services ordered by Customer to maintain and service Supported Products or Supported Systems at Supported Sites to ensure that they operate in conformance with their respective documentation and specifications (collectively, "Maintenance Services"). For ease of reference only, Professional Services, Managed Services and Maintenance Services may be referred to collectively as "Services." Unless otherwise defined herein, capitalized terms used herein will have the same meanings as set forth in the Agreement.

Products and/or Services not specifically itemized are not provided hereunder. This Order will be valid for a period of thirty (30) days following the date hereof. Thereafter, this Order will no longer be of any force and effect.

| ACCEPTED BY: | | | |
|--------------|-------|---------|-------|
| BUYER: | DATE: | SELLER: | DATE: |
| | | TITLE: | |



Solution Quote

| Description | Term | Qty | Unit Price | Extended Price |
|---|------|-----|------------|----------------|
| Hardware | | | | |
| GenesysCloud Edge Appliance - Standard V3 | | 4 | \$7,000.00 | \$28,000.00 |
| Standard Power Cord - North American | | 8 | \$4.25 | \$34.00 |

Summary Maintenance Services Order Form

| Customer: | City of Columbus, Ohio | Quote #: | SO-000624865 |
|------------------------------|--|---------------------------------|--------------|
| | Dept of Technology, Fiscal Section | Quote Date: | 11/4/2020 |
| | PO Box 2949 Attn: Accounts Receivable | Quote Valid Until: | 1/3/2021 |
| | Columbus, OH 43216-2949 | Master Maintenance Agreement #: | 1 |
| Customer ID: | CITCOL0004 | Region: | Central |
| Contact: | Brett Slater | Customer PO: | 1 |
| Contact Phone: | (614) 645-5761 | | |
| National Account Manager: | | | |
| Email: | JWilson@convergeone.com | | |

| Supported Sites Address, City, State, Zip | Sold To | Total Annual Price |
|---|---------|--------------------|
| 1111 E Broad Street, 3rd Floor, , Columbus, OH, 43205 | | \$2,640.00 |

| The term of this contract is for 36 months (prepaid). | Total Annual Payment | \$2,640.00 |
|---|--------------------------|------------|
| | Total Value for this MSO | \$7,920.00 |
| | Ргерау | \$7,920.00 |
| | | |

For the purchase of Maintenance Services, C1 will determine the start date for the Maintenance Services upon C1's acceptance of the applicable Order.

The pricing on this Order is based on the port and item counts provided to C1. If the actual quantities of ports that are maintained at the inception of this Order vary by more than five percent (5%) from the port count that had been provided to C1, and/or there is a discovery of additional items, C1 reserves the right to adjust the pricing for this Order to reflect the actual quantities being maintained.

In some cases, the Maintenance Services ordered hereunder (and the associated billing) may commence during the applicable Product warranty period. C1, at its discretion, may perform a true-up on a quarterly basis to reconcile future billing on any items that have been added (activated) or removed (deactivated) during the previous period.



Date: 11/4/2020

Page #: 3 of 3

Documents #: OP-000570686 SO-000624865

Solution Name: BYOC Edge Appliances Customer: City of Columbus, Ohio

Supported Site Details Appendix

| Customer | City of Columbus, Ohio | Quote # | SO-000624865 |
|-------------|------------------------|------------|--------------|
| Customer ID | CITCOL0004 | Quote Date | 11/4/2020 |

This Supported Site Details Appendix provides an itemized list of the Products and Price for each Supported Site included in the Summary Maintenance Services Order Form. Each Supported Site detail below is considered a separate Order Form under the Agreement.

| Site Detail | | | | | |
|--|---|-------------------------|--------------------|----------------------|--------------------|
| Address, City, State, Zip Sold To Address Code | | | Total Annual Price | | |
| | Broad Street, or, , Columbus, 205 | | SHIP5 | | \$2,640.00 |
| Qty | Product # | Description | Coverage | Annual Unit Price | Total Annual Price |
| 1 | MTC-C1 MAINT ININ | ConvergeOne Maintenance | | \$2,640.00 | \$2,640.00 |
| | | | | Total Annual Price | \$2,640.00 |
| | | | | Total Value for Site | \$7,920.00 |