	Dell Software - Customer Confidential Quotation				Matt Lauer Software TSR matthew lauer@dell.com		
DELL							
		Quote Number: Quote Expires:	MXL21100703 October 30, 2021				
Customer:	City Columbus						
Contact:	Rick Wagner			Remit To:	Dell Marketing	LP	
Customer #:					One Dell Way		
Phone:					Round Rock TX	78680	
Fax:							
Email:	RIWagner@columbus.gov			Federal ID:	74-2616805		
Date of Issue:	October 7, 2021				, 1 2020000		
bute of issue.	00000017,2021						
Product Description		Notes	Part Number	Quantity	Unit Price		Ext. Price
Premier Support Renewal			TBD	1	\$ 84,61	5.81 \$	84,616.81
<b>Notes:</b> Premier Support Renewal. Contains the following items:							
100 hours of: Problem Resolution Hours							
24x7 X 365 Coverage							
Break fix support							
Critical Situation Management 80							
hours of: Support Assistance Hours							
Advisory Cases (How to) 150						\$	84,616.81
hours of: Service Delivery Management Hours (CSAM)						Ş	04,010.01
Assigned Microsoft Technical Account Manager							
Escalation Management							
Support Usage Reporting and Planning Review							
Onsite support/services planning and meeting participation							
Proactive information distribution							
OH state contract 0A1252				Pro	duct Subtotal		
				Tax	0.00%		\$0.00
				G	irand Total	\$	84,616.81

**Quote Prepared By:** 

Matt Lauer