# City of Columbus

## Legislation Details (With Text)

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| **File #:** | 1220-2012 | **Version:** 1 | |
| **Type:** | Ordinance | **Status:** | Passed |
| **File created:** | 5/29/2012 | **In control:** | Technology Committee |
| **On agenda:** | 7/9/2012 | **Final action:** | 7/11/2012 |

**Title:** To authorize the Director of the Department of Technology to renew an agreement with SecureWorks, Inc. to provide managed technology security services in order to continue compliance with federal and state regulatory requirements; to waive the competitive bidding provisions of Columbus City Code; to authorize the expenditure of $82,039.56 from the Department of Technology, Information Services Division, internal service fund; and to declare an emergency. ($82,039.56)

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. Quote Managed Security 2012-2013, 2. Bid Waiver Form Ord. No. 1220-2012

| Date | Ver. | Action By | Action | Result |
|---|---|---|---|---|
| 7/11/2012 | 1 | CITY CLERK | Attest | |
| 7/10/2012 | 1 | MAYOR | Signed | |
| 7/9/2012 | 1 | COUNCIL PRESIDENT | Signed | |
| 7/9/2012 | 1 | Columbus City Council | Approved | Pass |

**BACKGROUND:**

This ordinance authorizes the Director of the Department of Technology to renew an agreement with SecureWorks, Inc., for managed technology security services. The original agreement (EL011963) was authorized by ordinance 0818-2011, passed June 13, 2011. That agreement allowed for an annual renewal by mutual agreement and approval of proper City authorities. This renewal will provide service for the period August 26, 2012 through August 25, 2013, at a cost of $82,039.56.

This ordinance also requests authority to extend and spend the unspent balance on purchase order EL011963 through November 21, 2012. The unspent balance as of June 12, 2012 is $12,932.77. This purchase order is currently set to expire on August 1, 2012. An extension is requested because service was not initiated until August 26, 2011 for two items; not until September 14, 2011 for another item; and not until November 21, 2011 for a final item. At no additional cost, extending the purchase order will enable alignment between the annual term of the agreement with the period of service provided by the vendor, and provide sufficient funding to pay for all service needed through August 25, 2013.

DoT requires services from a managed security provider in order to comply with federal and state regulatory requirements. These requirements include IRS tax information security guidelines, federal information processing standards, payment card industry data security standards, and the Health Information Portability and Accountability Act (HIPPA). Complying with these regulations requires advanced expertise and tools not available with current staff and systems.

SecureWorks will provide the following services as part of this agreement: 24x7x365 management of security devices; real-time monitoring, analysis, and response to security events detected on security devices, network assets, servers, databases, and applications; and managed log collection, retention, storage, and reporting to satisfy security and compliance requirements. The SecureWorks services will enable the City to better address technology security issues

with one turnkey solution by providing qualified, always-available resources; and a tool to perform reporting functions that prove the City satisfies regulatory requirements.

SecureWorks was awarded a contract through their amended offer to solicitation SA003789. Given the amendment to the bid offer, this ordinance requests a waiver of competitive bidding requirements of Columbus City Code, in accordance with section 329.27.

## FISCAL IMPACT:

In 2011 the Department of Technology legislated $96,739.02 with SecureWorks, Inc. for managed technology security services. This year (2012), the cost for the renewal of managed technology security services with SecureWorks, Inc. is $82,039.56. Funding for this service was budgeted and is available within the Department of Technology, Information Services Division, internal services fund. The aggregate contract total including this renewal is $178,778.58.

## EMERGENCY:

Emergency action is requested to expedite authorization of this contract in order to continue with the services being provided without a break in service from the supplier at the prices proposed.

## CONTRACT COMPLIANCE:

Vendor Name:    SecureWorks, Inc.                    C.C.#/FID#:  26 - 2032356                    Expiration Date: 5/5/2013

To authorize the Director of the Department of Technology to renew an agreement with SecureWorks, Inc. to provide managed technology security services in order to continue compliance with federal and state regulatory requirements; to waive the competitive bidding provisions of Columbus City Code; to authorize the expenditure of $82,039.56 from the Department of Technology, Information Services Division, internal service fund; and to declare an emergency. ($82,039.56)

**WHEREAS,** this ordinance authorizes the Director of the Department of Technology to renew an agreement with SecureWorks, Inc., for managed technology security services for the period August 26, 2012 through August 25, 2013, at a cost of $82,039.56; and

**WHEREAS,** the Department of Technology (DoT) requires services from a managed security provider in order to comply with federal and state regulatory requirements; these requirements include IRS tax information security guidelines, federal information processing standards, payment card industry data security standards, and the Health Information Portability and Accountability Act (HIPPA); and

**WHEREAS,** the original agreement (EL011963) was authorized by ordinance 0818-2011, passed June 13, 2011 and that agreement allowed for an annual renewal by mutual agreement and approval of proper City authorities; and

**WHEREAS,** an extension is requested to extend and spend the unspent balance on purchase order EL011963 through November 21, 2012. The unspent balance as of June 12, 2012 is $12,932.77; and

**WHEREAS,** this ordinance requests approval of the services provided by SecureWorks, Inc., and to waive the competitive bidding provisions of Columbus City Code, Section 329.06; and

**WHEREAS,** an emergency exists in the usual daily operation of the Department of Technology in that it is immediately necessary for the Director of the Department of Technology to renew an agreement with SecureWorks, Inc. for managed technology security services and to authorize this expenditure or so much thereof as required, thereby preserving the public health, peace, property, safety, and welfare; now, therefore:

**BE IT ORDAINED BY THE COUNCIL OF THE CITY OF COLUMBUS:**

**SECTION 1:** That the Director of the Department of Technology be and is hereby authorized to renew an agreement with SecureWorks, Inc. for managed technology security services, with an associated coverage term period from August 26, 2012 through August 25, 2013, in the total amount of $82,039.56.  That this ordinance also authorizes the extension and the spending of the unspent balance on purchase order EL011963 through November 21, 2012 that is due to expire August 1, 2012 .

**SECTION 2:** That the expenditure of $82,039.56 or so much thereof as may be necessary is hereby authorized to be expended from:

**Div.:** 47-02|**Fund**: 514| **Subfund** 001|**OCA Code:** 472415|**Obj. Level 1:** 03|**Obj. Level 3:** 3336|**Amount:** $82,039.56

**SECTION 3:** That the City Auditor is authorized to make any accounting changes to revise the funding source for all contracts or contract modifications associated with this ordinance.

**SECTION 4:** That this ordinance authorizes a renewal agreement between SecureWorks, Inc. and the Department of Technology, on behalf of the City of Columbus, and to waive the competitive bidding provisions of Columbus City Code, Section 329.06.

**SECTION 5:** That for the reasons stated in the preamble hereto, which is hereby made a part hereof, this ordinance is hereby declared to be an emergency measure and shall take effect and be in force from and after its passage and approval by the Mayor, or ten days after passage if the Mayor neither approves nor vetoes the same.