



## Legislation Details (With Text)

**File #:** 2016-2014      **Version:** 1

**Type:** Ordinance      **Status:** Passed

**File created:** 8/28/2014      **In control:** Technology Committee

**On agenda:** 9/29/2014      **Final action:** 10/1/2014

**Title:** To authorize the assignment of all past, present and future business done by the City of Columbus with Ventyx, Inc. associated with the Customer Suite software solution to Hansen Banner LLC, to authorize the Directors of the Department of Technology, and the Department of Public Utilities, to renew an annual software maintenance and support services contract and modify the contract to extend the term period for professional services with Hansen Banner LLC., formerly known as Ventyx, Inc.; in accordance with the sole source provisions of the Columbus City Code; to authorize the expenditure of \$318,311.00 from the Department of Technology Information Services Fund; and to declare an emergency. (\$318,311.00)

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. Sole Source Form Hansen, 2. Sole Source Letter Hansen 2014, 3. Quote CUBS Maintenance 2014, 4. Transfer Letter Ventyx to Hansen 2014

Date	Ver.	Action By	Action	Result
10/1/2014	1	CITY CLERK	Attest	
9/30/2014	1	MAYOR	Signed	
9/29/2014	1	COUNCIL PRESIDENT	Signed	
9/29/2014	1	Columbus City Council	Approved	Pass

**BACKGROUND:**

This ordinance will authorize the assignment of all past, present and future business done by the City of Columbus with Ventyx, Inc. (FID 943273443) associated with the Customer Suite software solution to Hansen Banner LLC (FID 465651020). Ventyx has sold its Customer Suite software, the solution utilized for the Columbus Utility Billing System (CUBS) to Hansen, so authorization is needed to continue obtaining services to support CUBS.

This ordinance also authorizes the Directors of the Departments of Technology and Public Utilities to renew an agreement with Hansen Banner LLC, for annual software maintenance and support for CUBS. The original contract (CT-15918) was established in 1994, and most recently renewed by authority of ordinance 1808-2013, passed September 30, 2013, through purchase order EL014919. This renewal will provide support for the period October 1, 2014 to September 30, 2015, at a cost of \$318,311.00. The CUBS system supports billing and collections for DPU. This contract will allow DoT and DPU to continue utilizing services provided by Hansen for annual maintenance and support for CUBS.

Furthermore, this ordinance authorizes the Directors of the Departments of Technology and Public Utilities to modify an agreement with Hansen for professional services to upgrade the Columbus Utility Billing System (CUBS). Section 12 of the original contract (CT-15918) provided for modifications and changes in scope of service. The agreement was most recently modified by authority of ordinance 1808-2013, passed September 30, 2013, through purchase order EL014921, which provided for additional professional services to upgrade the CUBS system to version 4.3 of the Customer Suite software solution. This modification will extend the term of that modification through December 31, 2015, and authorize the expenditure of any unliquidated balance on purchase order EL014921 (unspent balance is currently \$163,800).

1. Amount of additional funds to be expended: \$0.00  
Original contract amount: \$1,186,330.00  
Amount of original contract and 28 modifications: \$10,694,627.78
2. Reason additional goods/services could not be foreseen:  
Unforeseen delays in the upgrade project require this term extension.
3. Reason other procurement processes are not used:  
It is not feasible to bid for an alternate service since Hansen developed the software for the CUBS system. The company has developed other modifications to the software and is familiar with those upgrades.
4. How cost of modification was determined:  
No additional funds are required to complete the upgrade project.

This ordinance also requests approval to continue services provided by Hansen in accordance with sole source procurement provisions of Section 329 of the Columbus City Code; as it has been determined Hansen Banner LLC is the sole distributor of the software products associated with the CUBS system, and does not utilize distributors or resellers to provide maintenance and support, or professional services for its software products.

**FISCAL IMPACT:**

In 2012 and 2013, \$342,181.00 and \$543,485.00 was legislated for maintenance, support and upgrades. The 2014 cost associated with this contract renewal and modification with Hansen Banner LLC., formerly known as Ventyx, Inc. is \$318,311.00. The aggregate contract total including this request is \$11,012,938.78. The funds are identified and available within the Department of Technology, Information Services Fund.

**EMERGENCY:**

Emergency action is requested to expedite authorization of this contract in order to avoid interruption of software maintenance and support services provided by Hansen Banner LLC .

**CONTRACT COMPLIANCE:**

Vendor Name: Hansen Banner LLC  
06/06/2016

F.I.D#/CC#: 465651020

Expiration Date:

To authorize the assignment of all past, present and future business done by the City of Columbus with Ventyx, Inc. associated with the Customer Suite software solution to Hansen Banner LLC, to authorize the Directors of the Department of Technology, and the Department of Public Utilities, to renew an annual software maintenance and support services contract and modify the contract to extend the term period for professional services with Hansen Banner LLC., formerly known as Ventyx, Inc.; in accordance with the sole source provisions of the Columbus City Code; to authorize the expenditure of \$318,311.00 from the Department of Technology Information Services Fund; and to declare an emergency. (\$318,311.00)

**WHEREAS**, this ordinance authorizes the assignment of all past, present and future business done by the City of Columbus with Ventyx, Inc. (FID 943273443) associated with the Customer Suite software solution to Hansen Banner LLC (FID 465651020). Ventyx has sold its Customer Suite software, the solution utilized for the Columbus Utility Billing System (CUBS) to Hansen, so authorization is needed to continue obtaining services to support CUBS;

and

**WHEREAS**, this ordinance also authorizes the Directors of the Departments of Technology and Public Utilities to renew an agreement with Hansen Banner LLC., formerly known as Ventyx, Inc., for annual software maintenance and support for the Columbus Utility Billing System (CUBS). The CUBS system supports billing and collections for DPU. This contract will allow DoT and DPU to continue utilizing services provided by Hansen Banner LLC for annual maintenance and support for CUBS; and.

**WHEREAS**, the original contract (CT-15918) was established in 1994, and most recently renewed by authority of ordinance 1808-2013, passed September 30, 2013, through purchase order EL014919. This renewal will provide support for the period October 1, 2014 to September 30, 2015, at a cost of \$318,311.00; and

**WHEREAS**, this ordinance also authorizes the Directors of the Departments of Technology and Public Utilities to modify an agreement with Hansen Banner LLC., formerly known as Ventyx, Inc., to extend the term period for professional services to upgrade the Columbus Utility Billing System (CUBS). Section 12 of the original contract (CT-15918) provided for modifications and changes in scope of service. The agreement was most recently modified by authority of ordinance 1808-2013, passed September 30, 2013, through purchase order EL014921, which provided for additional professional services to upgrade the CUBS system to version 4.3 of the Customer Suite software solution. This modification will extend the term of that modification through December 31, 2015, and authorize the expenditure of any unliquidated balance on purchase order EL014921 (unspent balance is currently \$163,800); and

**WHEREAS**, this ordinance also requests approval to services provided by Hansen Banner LLC., formerly known as Ventyx, Inc., in accordance with sole source procurement provisions of Section 329 of the Columbus City Code; as it has been determined Hansen Banner LLC., formerly known as Ventyx, Inc., is the sole distributor of the software products associated with the CUBS system, and does not utilize distributors or resellers to provide maintenance and support, or professional services for its software products; and

**WHEREAS**, an emergency exists in the usual and daily operation of the Department of Technology and Public Utilities in that it is immediately necessary for the Directors of the Department of Technology and the Department of Public Utilities to renew and modify a contract for software maintenance and support services with Hansen Banner LLC., formerly known as Ventyx, Inc., to support the Columbus Utility Billing System (CUBS) and the daily operation activities, thereby preserving the public health, peace, property, safety, and welfare; now, therefore:

**BE IT ORDAINED BY THE COUNCIL OF THE CITY OF COLUMBUS:**

**SECTION 1:** That this ordinance will authorize the assignment of all past, present and future business done by the City of Columbus with Ventyx, Inc. (FID 943273443) associated with the Customer Suite software solution to Hansen Banner LLC (FID 465651020). Ventyx has sold its Customer Suite software, the solution utilized for the Columbus Utility Billing System (CUBS) to Hansen, so authorization is needed to continue obtaining services to support CUBS.

**SECTION 2:** That the Directors of the Department of Technology and the Department of Public Utilities be and is hereby authorized to renew an agreement with Hansen Banner LLC., formerly known as Ventyx, Inc., for annual software maintenance and support for the Columbus Utility Billing System (CUBS). This renewal will provide support for the period October 1, 2014 to September 30, 2015, at a cost of \$318,311.00. This ordinance authorizes the Directors of the Departments of Technology and Public Utilities to modify an agreement with Hansen Banner LLC., formerly known as Ventyx, Inc., for professional services to upgrade the Columbus Utility Billing System (CUBS). This modification will extend the term of that modification through December 31, 2015, and authorize the expenditure of any unliquidated balance on purchase order EL014921 (unspent balance is currently \$163,800).

**SECTION 3:** That the expenditure of \$318,311.00 or so much thereof as may be necessary is hereby authorized to be expended from:

**3369 - Software License & Annual Support Fees: \$318,311.00**

**Div.:** 47-01|**Fund:** 514|**Sub-fund:** 550|**OCA Code:** 514550|**Obj. Level 1:** 03|**Obj. Level 3:** 3369 |**Amount:** \$19,416.97|  
Electricity

**Div.:** 47-01|**Fund:** 514|**Sub-fund:** 600|**OCA Code:** 514600|**Obj. Level 1:** 03|**Obj. Level 3:** 3369 |**Amount:** \$123,504.66|  
Water

**Div.:** 47-01|**Fund:** 514|**Sub-fund:** 650|**OCA Code:** 514650|**Obj. Level 1:** 03|**Obj. Level 3:** 3369 |**Amount:** \$138,465.29|  
Sewers & Drains

**Div.:** 47-01|**Fund:** 514|**Sub-fund:** 675|**OCA Code:** 514675|**Obj. Level 1:** 03|**Obj. Level 3:** 3369 |**Amount:** \$36,924.08|  
Storm Water

**SECTION 4:** That the City Auditor is authorized to make any changes to revise the funding source for any contract or contracts modifications associated with this ordinance.

**SECTION 5:** That the funds necessary to carry out the purpose of this ordinance are hereby deemed appropriated, and the City Auditor shall establish such accounting codes as necessary.

**SECTION 6:** That this contract is being established in accordance with the sole source provisions of the Columbus City Codes, Section 329.07.

**SECTION 7:** That for the reasons stated in the preamble hereto, which is hereby made a part hereof, this ordinance is hereby declared to be an emergency measure and shall take effect and be in force from and after its passage and approval by the Mayor, or ten days after passage if the Mayor neither approves nor vetoes the same.