



Legislation Details

File #: 0994-2022 **Version:** 1
Type: Ordinance **Status:** Passed
File created: 3/29/2022 **In control:** Technology Committee
On agenda: 4/18/2022 **Final action:** 4/20/2022

Title: To authorize the Director of the Department of Technology, on behalf of various city departments, to renew a contract with ConvergeOne, Inc. for maintenance and support services associated with the city's Interactive Voice Response System; to waive the competitive bidding provisions of Columbus City Code; to authorize the expenditure of \$183,579.61 from the Department of Technology, Information Services Operating Fund; and to declare an emergency. (\$183,579.61)

Sponsors:

Indexes:

Code sections:

Attachments: 1. 0994-2022EXP, 2. C1Genesys & C1 Customer Care 5yr. CoC Solution Quote Report - 2021-03-03T134226.799, 3. 0724-2021, 4. 0994-2022 Bid Waiver Form

Date	Ver.	Action By	Action	Result
4/20/2022	1	CITY CLERK	Attest	
4/19/2022	1	ACTING MAYOR	Signed	
4/18/2022	1	COUNCIL PRESIDENT	Signed	
4/18/2022	1	Columbus City Council	Approved	Pass