



Legislation Details

File #: 0768-2019 **Version:** 1

Type: Ordinance **Status:** Passed

File created: 3/7/2019 **In control:** Technology Committee

On agenda: 4/15/2019 **Final action:** 4/17/2019

Title: To authorize the Director of the Department of Technology to modify a contract with ConvergeOne, Inc. for an additional one year term to provide annual maintenance and support services, professional services, and related software and hardware as needed in support of the City's interactive voice response (IVR) system; and to authorize the expenditure of \$192,937.92 from the Department of Technology, Information Services Division, Information Services Operating Fund, and to declare an emergency. (\$192,937.92)

Sponsors:

Indexes:

Code sections:

Attachments: 1. 0768-2019 EXP, 2. Ord. 0768-2019 C1 Mtc SOW - Genesys - Premier 24x7, 3. Ord. 0768-2019 - City of Columbus_Genesys_2019 Support _with svc ratesQUO_021319, 4. Ord. 0768-2019 - City of Columbus Support Quote Exhibit A 2019_GC_20190129, 5. Ord. 0768-2019 - City of Columbus CUBS Move SOW -mlm- 20190314, 6. Ord. 0768-2019 - City of Columbus CUBS Move _QUOTE_031419, 7. 2019 ConvergeOne Agreement Letter

Date	Ver.	Action By	Action	Result
4/17/2019	1	CITY CLERK	Attest	
4/16/2019	1	ACTING MAYOR	Signed	
4/15/2019	1	COUNCIL PRESIDENT	Signed	
4/15/2019	1	Columbus City Council	Approved	Pass