



## Legislation Details

**File #:** 0406-2020      **Version:** 1  
**Type:** Ordinance      **Status:** Passed  
**File created:** 2/5/2020      **In control:** Technology Committee  
**On agenda:** 3/16/2020      **Final action:** 3/19/2020

**Title:** To authorize the Director of the Department of Technology, on behalf of various city departments, to modify an agreement with ConvergeOne, Inc. for procurement of hardware, software, maintenance and support and professional services to enable the integration of the city's Interactive Voice Response (IVR) System and the Accela Permitting and Inspection system in the Department of Building and Zoning Services and to continue maintenance and support of the IVR system in the Departments of Neighborhoods, Public Utilities and Technology; to authorize the transfer of \$5,420.00 within the Department of Technology Information Services Operating Fund, from materials and supplies to equipment; to waive the competitive bidding provisions of City Code; to authorize the expenditure of \$300,111.15 from the Department of Technology, Information Services Operating Fund for the above-stated purpose; and to declare an emergency. (\$300,111.15)

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. Bid waiver-0406-2020, 2. Updated CDW quote 2-5-2020 for BZS IVR, 3. C1.CityofColumbus\_Genesys\_Support.2020.rev2, 4. 0406-2020EXP

Date	Ver.	Action By	Action	Result
3/19/2020	1	ACTING CITY CLERK	Attest	
3/18/2020	1	MAYOR	Signed	
3/16/2020	1	COUNCIL PRESIDENT	Signed	
3/16/2020	1	Columbus City Council	Approved	Pass