



City of Columbus

Office of City Clerk
90 West Broad Street
Columbus OH 43215-9015
columbuscitycouncil.org

Legislation Text

File #: 0482-2017, **Version:** 1

BACKGROUND:

The Central Ohio Area Agency on Aging (COAAA) will be migrating from their current GroupWise email platform to Microsoft Exchange 365. PDT Communications will need to be engaged to support this configuration change. PDT Communication's System Engineers will support the COAAA IT staff on the required permissions and system configuration.

COAAA has also outgrown its current VOIP call channel capacity and will need to engage PDT for professional services to implement configuration changes, testing with COAAA resources to confirm AT&T fiber/router configuration, and updated system licenses.

Total cost of this project is \$40,070.80, which will include consulting services for the upgrade, migration, additional annual maintenance and support (for the next year), additional user licenses to accommodate the increased capacity, and other components as necessary.

COAAA has been using the CIC (Customer Interaction Center) platform since 2008, and has used this vendor exclusively (PDT Communications, LTD) since the beginning of the project. There is an existing contract in place with PDT Communications, LTD for annual maintenance and support of the existing system through April 24, 2017. This contract is being awarded pursuant to sole source provisions in Columbus City Code Section 329.19 due to needing the transition to the new email platform to be done by the same vendor to avoid a disruption of services and to minimize costs.

PRINCIPAL PARTIES:

PDT Communications, LTD
P.O. Box 481
Dublin, OH 43017
614-453-4001
Todd Tonucci
Director of Operations

CONTRACT COMPLIANCE:

PDT Communications, LTD, Contract Compliance# 32 0109794 (Expires 3/3/2017)

FISCAL IMPACT:

\$40,070.80 is required from the Recreation and Parks Grant Fund to enter into said contracts.

To authorize the Director of Recreation and Parks to enter into contract with PDT Communications, LTD, pursuant to the provisions of the sole source procurement of the Columbus City Code, for technology systems, software licensing and support, and associated professional services in support of COAAA's Customer Interaction Center telephone system; to authorize the expenditure of \$40,070.80 from the Recreation and Parks Grant Fund. (\$40,070.80)

WHEREAS, the Central Ohio Area Agency on Aging has a need to enter into contract with PDT Communications, LTD for services associated with the existing software application known as Customer Interaction Center with the provisions of the sole source procurement of the Columbus City Code Section 329.19; and

WHEREAS, it is necessary to authorize the expenditure of \$40,070.80 from the Recreation and Parks Grant Fund, now, therefore,

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF COLUMBUS:

SECTION 1. That the Director of Recreation and Parks be and is hereby authorized to enter into contract with PDT Communications, LTD for the Customer Interaction Center telephone system, for the contract period April 25, 2017 to April 23, 2018, pursuant to the sole source provisions of the Columbus City Code, Section 329.19.

SECTION 2. That the expenditure of \$40,070.80, or so much thereof as may be necessary, be and is hereby authorized from Recreation and Parks Grant Fund No. 2286, per the accounting codes in the attachment to this ordinance.

SECTION 3. That the funds necessary to carry out the purpose of this ordinance are hereby deemed appropriated, and the City Auditor shall establish such accounting codes as necessary.

SECTION 4. That the City Auditor is authorized to make any accounting changes to revise the funding source for all contracts or contract modifications associated with this legislation.

SECTION 5. That this ordinance shall take effect and be in force from and after the earliest period allowed by law.