



# City of Columbus

Office of City Clerk  
90 West Broad Street  
Columbus OH 43215-9015  
columbuscitycouncil.org

## Legislation Text

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**File #: 0183-2010, Version: 1**

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### **BACKGROUND:**

This legislation authorizes the Director of the Department of Technology (DoT) to modify and renew a contract with InsightETE, for maintenance and support for existing software, previously approved through Ordinance #1179-2007, and passed on December 10, 2007. The software is utilized as a monitoring tool for various other applications and has the capability to alert DoT staff to performance problems, thereby improving application management. The original software, licenses and maintenance support contract allowed for future renewal of software maintenance and support.

This ordinance will provide for payment of the annual maintenance and support, with the coverage period from April 8, 2010 through April 7, 2011, and for escrow of source code. Also, InsightETE Corporation is the holder of the source code for this software, of which the source code escrow is currently held with Huntington National Bank. For this reason, this ordinance is being submitted in accordance with the provisions of Sole Source procurement of the Columbus City Code Section 329.07.

### **FISCAL IMPACT:**

As a first time purchase, and during fiscal year 2008, DoT expended \$201,358.00 as the total cost to purchase the software, licenses and maintenance support, of which \$23,950 (75% prorated) was the annual maintenance fee. The annual maintenance costs for the year 2009 was \$37,251.67. Of which this cost covered a onetime fourteen month period to better align the service contract period in accordance with the passage of the City's budget. This modification and renewal is in the amount of \$32,429.02, with a coverage period from April 8, 2010 through April 7, 2011. Funding for this coverage period is available within the Information Services Fund. The aggregate contract total, including this modification in the amount of \$32,429.02 is \$271,038.69. Within this aggregate total amount, \$93,135.69 is the aggregate total associated with maintenance and support. Also, \$495.00 is for the escrow of the associated source code.

### **CONTRACT COMPLIANCE NUMBER:**

InsightETE Corporation - # 311705212      Expiration Date: 6/25/2010

To authorize the Director of the Department of Technology to modify and renew an annual contract with InsightETE Corporation for software maintenance and support in accordance with the sole source procurement provisions of the Columbus City Codes; to authorize the expenditure of \$32,429.02 from the Information Services Fund (\$32,429.02)

**WHEREAS**, this legislation authorizes the Director of the Department of Technology to modify and renew an annual maintenance and support agreement with InsightETE Corporation, with a coverage period from April 8, 2010 through April 7, 2011, associated with a Business Process Application Monitoring Tool; and

**WHEREAS**, this application tool enables DoT the ability to proactive monitor application response times, receive alert messages which provide and classify detail information related to transaction and application problems, and distribute the messages to the appropriate staff, and

**WHEREAS**, this renewal is in accordance with the provisions of the sole source procurement of the Columbus City Code, Section 329.07, and

**WHEREAS**, this agreement with InsightETE Corporation, is for the renewal of an annual support and maintenance service agreement, that supports daily operational needs thereby preserving the public health, peace, property, safety and welfare; now, therefore

**BE IT ORDAINED BY THE COUNCIL OF THE CITY OF COLUMBUS:**

**SECTION 1:** That the Director of the Department of Technology be and is hereby authorized to modify and renew a contract with InsightETE Corporation, for maintenance and support associated with a Business Process Application Monitoring Tool application with a coverage period from April 8, 2010 through April 7, 2011 and for the source code currently in escrow with Huntington National Bank.

**SECTION 2:** That the expenditure of \$32,429.02 or so much thereof as may be necessary is hereby authorized to be expended from:

**Div.: 47-02|Fund: 514| Subfund: 001|OCA Code: 470202|Obj. Level 1: 03|Obj. Level 3: 3369|Amount: \$31,934.02|**

**Div.: 47-02|Fund: 514| Subfund: 001|OCA Code: 470202|Obj. Level 1: 03|Obj. Level 3: 3369|Amount: \$495.00|**

**SECTION 3:** That the City Auditor is authorized to make any accounting changes to revise the funding source for all contracts or contract modifications associated with this ordinance.

**SECTION 4.** That this agreement is being established in accordance with the sole source provisions of the Columbus City Code, Section 329.07.

**SECTION 5:** That this ordinance shall take effect and be in force from and after the earliest period allowed by law.