



Legislation Details

File #: 0507-2023 **Version:** 1
Type: Ordinance **Status:** Passed
File created: 2/7/2023 **In control:** Technology Committee
On agenda: 3/13/2023 **Final action:** 3/16/2023

Title: To authorize the Director of the Department of Technology, on behalf of various city departments, to renew a contract with ConvergeOne, Inc. for maintenance and support services associated with the city's Interactive Voice Response System; to waive the competitive bidding provisions of Columbus City Code; and to authorize the expenditure of \$198,579.61 from the Department of Technology, Information Services Operating Fund. (\$198,579.61)

Sponsors:

Indexes:

Code sections:

Attachments: 1. 0724-2021, 2. 0507-2023 EXP, 3. 0507-2023 Bid Waiver, 4. 0507-2023 C1Genesys & C1 Customer Care 5yr. CoC Solution Quote Report - 2021-03-03T134226.799 (3), 5. 0507-2023 City of Columbus 2021-26 PureConnect Prem Support Exhibit A - 5 Year Precommit-dam-20210224 (1)

Date	Ver.	Action By	Action	Result
3/16/2023	1	ACTING CITY CLERK	Attest	
3/15/2023	1	MAYOR	Signed	
3/13/2023	1	COUNCIL PRESIDENT	Signed	
3/13/2023	1	Columbus City Council	Approved	Pass
3/6/2023	1	Columbus City Council	Read for the First Time	