



City of Columbus

Office of City Clerk
90 West Broad Street
Columbus OH 43215-9015
columbuscitycouncil.org

Legislation Text

File #: 0937-2007, **Version:** 1

Background: This ordinance authorizes a supplemental appropriation of \$88,738.00 from the unappropriated balance of the Franklin County Municipal Court, Clerk of Court computer fund for the purchase of the bundled business communications solutions - Customer Interaction Center (CIC). The CIC will be integrated with the newly acquired CIC system purchased by the Department of Technology from the Public Utilities Division of Water. Included will be a Call Center Management Information System (CCMIS), Automated Call Distribution (ACD), Interactive Voice Response (IVR), Unified Messaging, Integrated Recording and Outbound Dialer. The purchase order will be made from a pre-established universal term contract (UTC), with PDT Communications LTD; expiration date December 31, 2009.

Emergency: Emergency declaration is requested to allow for a bundled business communications solutions - Customer Interaction Center (CIC) to replace the obsolete call equipment and software that no longer meets the Franklin County Municipal Court Clerk's current operating standards and is in need of replacement.

Fiscal Impact: Funds for the supplemental appropriation totaling \$88,738.00 are available in the Franklin County Municipal Court, Clerk of Court 2007 computer fund.

Contract Compliance Number: 32-0109794; expiration date: 11/8/2008

To authorize a supplemental appropriation of \$88,738.00 from the unappropriated balance of the Franklin County Municipal Court, Clerk of Court computer fund to establish a purchase order for the bundled business communications solutions - Customer Interaction Center (CIC) from a pre-established universal term contract with PDT Communications LTD; to authorize the expenditure of \$88,738.00 from the Franklin County Municipal Court, Clerk of Court's computer fund and to declare an emergency (\$88,738.00)

Whereas, passage of this ordinance will enable the Franklin County Municipal Court, Clerk of Court to appropriate said funds within the unappropriated balance of the Franklin County Municipal Court, Clerk of Court computer fund; and

Whereas, that proceeds are within the Franklin County Municipal Court, Clerk of Court computer fund; and

Whereas, the current call equipment and software is obsolete and no longer meets the Franklin County Municipal Court Clerk's operating standards and is in need of replacement; and

Whereas, an emergency exists in the daily operations of the Franklin County Municipal Court, Clerk of Court in that it is immediately necessary to appropriate said funds to purchase the bundled business communications solutions - Customer Interaction Center from the pre-established universal term contract (UTC) with PDT Communications LTD that interfaces with the Department of Technology's call system for the preservation of the public peace, health, safety and welfare, now therefore

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF COLUMBUS:

Section 1. That from the unappropriated monies in the Franklin County Municipal Court, Clerk of Court computer fund, and from all monies estimated to be deposited into said fund, the sum of \$88,738.00 be and is hereby appropriated within the Franklin County Municipal Court, Clerk of Court computer fund 227, sub fund 02, organization 2601, oca code 260208, object level one 03, object level three 3336 - \$30,300.00; object level three 3369 - \$9,856.00; object level one 06, object level three 6655 - \$48,582.00.

Section 2. That the expenditure of \$88,738.00 or so much thereof as may be necessary under a purchase order established from the City's universal term contract (UTC) is hereby authorized to be paid from the Franklin County Municipal Court, Clerk of Court computer fund 227, sub fund 02, organization 2601, oca code 260208, object level one - 03, object three 3336 - \$30,300.00; object level three 3369 - \$9,856.00; object level one - 06, object level three 6655- \$48,582.00.

Section 3. That for reasons stated in the preamble hereto, where is hereby made a part hereof, this ordinance is hereby declared an emergency measure, which shall take effect and be in force from and after its passage and approved by the Mayor, or ten days after passage if the Mayor neither approves nor vetoes the same.