



City of Columbus

Office of City Clerk
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Legislation Text

File #: 0936-2012, **Version:** 1

BACKGROUND:

This ordinance authorizes the Director of the Department of Finance and Management, on behalf of the Department of Technology (DoT), to establish a purchase order with G3 Technology Partners, utilizing universal term contract FL004507. The purchase order will enable DoT to purchase equipment, software licensing and support, and professional services to enhance the City's interactive voice response (IVR) system. The enhancements will provide an application development environment and failover for the IVR system, improving the reliability of the system, which supports the City's 311, Utilities, and Technology Help Desk call centers. The total cost to implement the enhancements is \$26,650.77. The pricing offered by G3 Technology Partners reflects that agreed to in the UTC, which expires March 31, 2013.

Fiscal Impact:

In 2010, the Department of Technology legislated \$34,412.50 (Ord. No. 1493-2010) with G3 Technology Partners for the purchase of an Interactive Auto dialer software, training, professional services, maintenance and support for the IVR system. The cost associated with this legislation is \$26,650.77. Funds are available within the Department of Technology, Information Services Division, Capital Improvement Bond Fund.

Contract Compliance:

Vendor Name:	G3 Technology Partners	C.C #/F.I.D #:	71-0957200	Expiration Date:
	10/10/2013			

To authorize the Director of the Department of Finance and Management, on behalf of the Department of Technology, to establish a purchase order with G3 Technology Partners from an existing Universal Term Contract for the purchase of equipment, software licensing and support, and professional services to enhance the City's interactive voice response (IVR) system; and to authorize the expenditure of \$26,650.77 from the Department of Technology, Information Services Division, Capital Improvement Bond Fund.(\$26,650.77)

WHEREAS, this legislation authorizes the Director of the Department of Finance and Management, on behalf of the Department of Technology, to establish a purchase order with G3 Technology Partners, for the purchase of equipment, software licensing and support, and professional services to enhance the City's interactive voice response (IVR) system; and

WHEREAS, this purchase order will be created utilizing the terms and conditions from an existing Universal Term Contract (UTC), established through the competitive bid process (SA003426) by the Purchasing Office, (FL004507, with an expiration date of March 31, 2013); and

WHEREAS, the purchase order will enable DoT to purchase equipment, software licensing and support, and professional services to enhance the City's interactive voice response (IVR) system. The total cost to implement the enhancements is \$26,650.77, the enhancements will provide an application development environment and failover for the IVR system, improving the reliability of the system, which supports the City's 311, Utilities, and Technology Help Desk call centers; and

WHEREAS, it is necessary to authorize the Director of the Department of Finance and Management to establish a

purchase order with G3 Technology Partners for the purchase of equipment, software licensing and support, and professional services to enhance the City's interactive voice response (IVR) system; and to ensure that this project is not delayed, thereby preserving the public health, peace, property, safety, and welfare; now, therefore:

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF COLUMBUS:

SECTION 1: That the Director of the Department of Finance and Management, on behalf of the Department of Technology, is authorized to establish a purchase order with G3 Technology Partners from an existing Universal Term Contract (UTC/FL004507), with an expiration date of March 31, 2012), for the purchase of equipment, software licensing and support, and professional services to enhance the City's interactive voice response (IVR) system, in the amount of \$26,650.77.

SECTION 2: That the expenditure of \$26,650.77 or so much thereof as may be necessary is hereby authorized to be expended from the Department of Technology, Information Services Division, Capital Improvement Bond Fund, is hereby authorized as follows:

Div.: 47-02|**Fund:** 514|**Subfund:** 002|**Project Name:** Telephony Upgrade - IVR Enhancements| **Project No.:** 470052-100001 (carryover)| **Project OCA:** 514152| **Obj. Level 1:** 06|**Obj. Level 3:** 6655|**Amount:** \$26,650.77.

SECTION 3: That the City Auditor is authorized to make any accounting changes to revise the funding source for all contracts or contract modifications associated with this ordinance.

SECTION 4: That this ordinance shall take effect and be in force from and after the earliest period allowed by law.