# City of Columbus

**Office of City Clerk**
90 West Broad Street
Columbus OH 43215-9015
columbuscitycouncil.org

## Legislation Text

**File #:** 0945-2024, **Version:** 1

This legislation authorizes the Director of Public Utilities to modify the contract with RCC Global, LLC (RCC) for managed and project services related to Oracle's customer cloud service meter data management system (Oracle CCS) that supports the Department of Public Utilities' (DPU) Enhanced Meter Project. The term of the modification will be from date of execution through June 30, 2025. This legislation also authorizes the Director of Public Utilities to modify past outstanding, present and future contracts and purchase orders with Red Clay Consulting Inc and authorizes the assignment of all past outstanding, present and future business done by the City of Columbus from Red Clay Consulting Inc, vendor #033208 (FID on file) to RCC Global, vendor #048789 (FID on file)

In 2019, DPU initiated the Enhanced Meter Project (EMP) and awarded Sensus, a subsidiary of Xylem, a contract to install smart meters, implement the Sensus Regional Network Interface (RNI) head-end system to collect meter reads, and implement Oracle's CCS meter data management system. RCC was the subcontractor that was responsible for implementing Oracle's CCS. RCC is a partner with Oracle Utilities and Oracle Cloud, with specializations in multiple Oracle Cloud services.

The meter data management system is live in production and various system integrations are complete. Due to departmental resource constraints, DPU wished to continue receiving professional and managed service support from RCC for Oracle CCS and Ordinance 1212-2023 authorized DPU to waive competitive bidding and enter into a contract for these services. Under the proposed contract modification, RCC will continue its focus on CCS production issue triage, submission of Oracle product service requests including their escalation, and providing manual regression analysis, along with manual and automated testing of CCS product releases prior to deployment to DPU's Oracle hosted environments. These services are intended to avoid quality of service impacts to DPU customers that may arise during the mass meter deployment period.

1. <u>Amount of additional funds</u>: The total amount of additional funds needed for this contract modification #1 is $918,432.00. Total contract amount including this modification is $1,819,402.00

2. <u>Reason additional funds were not foreseen</u>: The need for additional funds was known, expected and budgeted for.

3. <u>Reason other procurement processes were not used</u>: While other vendors provide support for Oracle CCS, because RCC provisioned, configured and implemented DPU's meter data management system, they are the only vendor who can provide the necessary support for the system configurations and processes related to the City's meter data management

4. <u>How was cost determined</u>: The cost is based upon estimated requirements for 2024 and a vendor quote for those requirements.

**SUPPLIER:**

RCC Global, LLC | EIN on file | D365 #048789 | Expires April 11, 2026

The company is not debarred according to the Excluded Party Listing System of the Federal Government or prohibited

from being awarded a contract according to the Auditor of State Unresolved Findings for Recovery Certified Search.

**FISCAL IMPACT:**

$918,432.00 is budgeted and available for this contract.

$227,492.50 has been spent in 2024
$447,312.00 was spent in 2023
$0.00 was spent in 2022

To authorize the Director of Public Utilities to modify the contract with RCC Global LLC for managed and project services related to Oracle's customer cloud service meter data management system; to authorize the Director of Public Utilities to modify past outstanding, present and future contracts and purchase orders with Red Clay Consulting Inc, to authorize the assignment of all past outstanding, present and future business done by the City of Columbus from Red Clay Consulting Inc to RCC Global; and to authorize the expenditure of $918,432.00 split among the Electricity, Water, Sanitary Sewer, and Stormwater Operating Funds. ($918,432.00)

**WHEREAS,** the Department of Public Utilities (DPU) has a need for managed and project services related to Oracle's customer cloud service meter data management system (Oracle CCS) that supports DPU's Enhanced Meter Project (EMP); and

**WHEREAS,** in 2019, DPU initiated the EMP and awarded Sensus, a subsidiary of Xylem, a contract to install smart meters, implement the Sensus Regional Network Interface (RNI) head-end system to collect meter reads, and implement Oracle's CCS meter data management system; and

**WHEREAS,** Red Clay Consulting (RCC) was the subcontractor on the EMP that was responsible for implementing Oracle's CCS meter data management system, which is live in production; and

**WHEREAS,** due to departmental resource constraints, DPU wishes to continue receiving professional and managed service support from RCC for Oracle CCS; and

**WHEREAS,** Ordinance 1212-2023 authorized DPU to waive the provisions of competitive bidding and enter into a contract with RCC for these services because while other vendors provide support for Oracle CCS, RCC provisioned, configured and implemented DPU's meter data management system, and are thus the only vendor who can provide the necessary support for the system configurations and processes related to the City's meter data management; and

**WHEREAS,** RCC has since changed their name from Red Clay Consulting Inc to RCC Global LLC; and

**WHEREAS,** under the proposed contract modification, RCC will continue its focus on Oracle CCS production issue triage, submission of Oracle product service requests including their escalation, and providing manual regression analysis, along with manual and automated testing of CCS product releases prior to deployment to DPU's Oracle hosted environments; and

**WHEREAS,** these services are intended to avoid quality of service impacts to DPU customers that may arise during the mass meter deployment period; and

**WHEREAS,** DPU wishes to modify and extend the contract from the date of execution through June 30, 2025; and

**WHEREAS,** the expenditure of $918,432.00 or so much thereof as may be needed, is hereby authorized from object class 03, Services, split among the Electricity, Water, Sanitary Sewer, and Stormwater Operating Funds, per the accounting codes in the attachment to this ordinance; and

**WHEREAS,** it has become necessary in the usual daily operation of the Department of Public Utilities, to authorize the Director of Public Utilities to modify the contract for managed and project services in support of the Department's Enhanced Meter Project with RCC Global LLC; now, therefore

**BE IT ORDAINED BY THE COUNCIL OF THE CITY OF COLUMBUS:**

**SECTION 1.** That the Director of Public Utilities is hereby authorized to modify the contract with RCC Global, 271 17th St. NW, Atlanta, GA 30363, for managed and project services in support of the Department's Enhanced Meter Project. This modification #1 adds $918,432.00 to the contract for a total contract amount of $1,819,402.00.

**SECTION 2.** That the Director of Public Utilities is hereby authorized  to modify past outstanding, present and future contracts and purchase orders with Red Clay Consulting Inc and is authorized to assign all past outstanding, present and future business done by the City of Columbus from Red Clay Consulting Inc, vendor #033208 (FID on file) to RCC Global, vendor #048789 (FID on file).

**SECTION 3.** That this contract is in accordance with the relevant provisions of Chapter 329 of City Code.

**SECTION 4.** That the expenditure of $918,432.00 or so much thereof as may be needed, is hereby authorized from object class 03, Services, split among the Electricity, Water, Sanitary Sewer, and Stormwater Operating Funds, per the accounting codes in the attachment to this ordinance.

**SECTION 5.** That the funds necessary to carry out the purpose of this ordinance are hereby deemed appropriated and the City Auditor shall establish such accounting codes as necessary.

**SECTION 6.** That the City Auditor is authorized to make any accounting changes to revise the funding source for all contracts or contract modifications associated with this ordinance.

**SECTION 7.** That this Ordinance shall take effect and be in force from and after the earliest period allowed by law.